Community Resources

This guide contains resources in the Wells Branch community, as well as the greater Austin metro area. This guide is not intended to recommend or endorse specific institutions, but to collect in one place the contacts and information you may need to select services.

Current version compiled in fall of 2019 by MLIS candidate and Wells Branch Community Library staff member Tina Van Winkle.
# Table of Contents

## Hotlines

## Local government & civic engagement
- **Wells Branch**
- **Important numbers for area residents**
- **Austin**
- **Round Rock**
- **Pflugerville**
- **Wells Branch Municipal Utility District Map**

## Federal & state government representatives
- **Federal Elected Officials**
- **State Elected Officials**
- **Maps of U.S. Congressional Districts for the Austin area**

## Weather, disaster, emergency preparedness

## Adult and continuing education
- **English as a second language**
- **GED and high school diploma**
- **College courses**
- **Computer skills**
- **Continuing education**

## Clothing

## Counseling

## Domestic violence, physical and sexual assault

## Employment & training

## Families & children
- **Adoption and foster services**
- **Baby supplies**
- **Childcare and afterschool programs**
- **Children with special needs**
- **Divorce and co-parenting**
- **Single parenting**
- **Safety**
- **Early childhood education**
- **Education and schools**
- **Parenting education and support**

## Financial assistance

## Food pantries
- **Food benefits & grocery assistance**
Other food resources

Healthcare
- Programs & benefits
  - Medical
  - Mental and behavioral health
  - Dental
  - Vision
  - Hospice and end-of-life care
  - Addiction / substance use disorder
  - Reproductive and sexual health

Higher education

HIV / AIDS

Housing services
- Homeowner/homebuyer resources
- Renters’ resources
- Affordable and subsidized housing
- Temporary and transitional housing

Know Your Rights

Legal services and criminal justice system
- General free and reduced fee legal services
- Free legal services for specific populations
- Victim assistance programs
- Criminal court, parole, and jail
- Legal forms and templates

LGBTQ+
- Mental and physical healthcare
- Social support
- Education and advocacy

Meals

New Americans, immigrants, and refugees
- Government assistance in immigration matters
- Austin-area services and resources

Pet and animal resources

Shelters

Tax preparation

Translation services

Transportation
- Taxis
Public transit, commuters, carpooling
Medical transportation
Cycling and pedestrian resources
Cap Metro transit maps and schedule

Utility assistance

Veterans

Volunteer opportunities
Family volunteering, animals, arts organizations, children and youth, education, environment/nature/gardening, food, health, miscellaneous, seniors

Youth services and resources
Health
Leadership
Relationships, consent, sexual education

Other resource guides and links
### Hotlines

#### Local

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Austin Travis County Integral Care</td>
<td>512-472-HELP (4357)</td>
</tr>
<tr>
<td>Psychiatric crisis &amp; mental health services referrals 24/7 Crisis Hotline</td>
<td></td>
</tr>
<tr>
<td><strong>Crisis Intervention Teams:</strong></td>
<td></td>
</tr>
<tr>
<td>• Travis County Crisis Intervention Team</td>
<td>512-854-3430</td>
</tr>
<tr>
<td>• Austin Police Department Crisis Intervention Team</td>
<td>512-854-3450</td>
</tr>
<tr>
<td>• Williamson County Mobile Crisis Outreach Team</td>
<td>512-943-3545</td>
</tr>
<tr>
<td>Bluebonnet Trail Community Services Crisis hotline for areas north of Austin</td>
<td>1-800-841-1255</td>
</tr>
<tr>
<td>Texas Youth Hotline</td>
<td>1-800-98-YOUTH</td>
</tr>
<tr>
<td>2-1-1 Texas: Hotline for locating community resources and social services</td>
<td>211</td>
</tr>
</tbody>
</table>

#### National

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>National Suicide Prevention Lifeline</td>
<td>1-800-273-8255</td>
</tr>
<tr>
<td>• Para llamadas en Espanol</td>
<td>1-888-628-9454</td>
</tr>
<tr>
<td>National Crisis Text Line</td>
<td>Text NAMI to: 741741</td>
</tr>
<tr>
<td>Trevor Project Hotline for LBGTQ+ youth</td>
<td>1-866-488-7386</td>
</tr>
<tr>
<td>Gay, Lesbian, Bisexual, and Transgender Hotline</td>
<td>1-888-843-4564</td>
</tr>
<tr>
<td>Youth Talkline: 1-800-246-7743</td>
<td>Senior Helpline: 1-888-234-7243</td>
</tr>
<tr>
<td>SAMHSA National Helpline Referrals to treatment providers for mental health &amp; substance abuse</td>
<td>1-800-662-HELP (4357)</td>
</tr>
<tr>
<td>SAMHSA Disaster Distress Helpline 24/7 crisis counseling and support for people experience emotional distress related to natural causes or human-caused disasters</td>
<td>1-800-985-5990</td>
</tr>
<tr>
<td>For Spanish, text Hablanos to: 66746</td>
<td>Text TalkWithUs to: 66746</td>
</tr>
<tr>
<td>For Spanish, text Hablanos to: 66746</td>
<td></td>
</tr>
<tr>
<td>Veteran Crisis Hotline For veterans, their families &amp; friends</td>
<td>1-800-273-8255 and press 1</td>
</tr>
<tr>
<td>Text 838255</td>
<td></td>
</tr>
<tr>
<td>National Domestic Violence Hotline</td>
<td>1-800-799-7233</td>
</tr>
<tr>
<td>RAINN Hotline: Rape, Sexual Assault, Abuse, and Incest National Network</td>
<td>1-800-656-HOPE</td>
</tr>
<tr>
<td>Love is Respect National Teen Dating Abuse Hotline</td>
<td>1-866-331-8474</td>
</tr>
<tr>
<td>Text 22522</td>
<td></td>
</tr>
<tr>
<td>National Eating Disorders Center Helpline Open M-F, 9am-9pm</td>
<td>1-800-931-2237</td>
</tr>
<tr>
<td>Service</td>
<td>Phone Number</td>
</tr>
<tr>
<td>--------------------------------</td>
<td>-------------------------------</td>
</tr>
<tr>
<td>National Runaway Safeline</td>
<td>1-800-RUN-AWAY</td>
</tr>
<tr>
<td>National Center for Missing &amp; Exploited Children</td>
<td>1-800-843-5678</td>
</tr>
<tr>
<td>National Human Trafficking Hotline</td>
<td>1-888-373-7888</td>
</tr>
<tr>
<td></td>
<td>Text 233733</td>
</tr>
<tr>
<td>Poison Control</td>
<td>1-800-222-1222</td>
</tr>
</tbody>
</table>
Local Government and Civic Engagement

Voting and Elections
austintexas.gov/vote
votetexas.gov

Polling Places
voteatx.us

Election Guides
Community Impact Newspaper
communityimpact.com/news/austin/

League of Women Voters of Texas / Austin Area
lwvaustin.org/
Non-partisan political organization that encourages informed and active participation of citizens in government; publishes online voters’ guides for local, state, and national elections.

Project Vote Smart
votesmart.org/
Provides free, factual, and unbiased information on candidates and elected officials.

Wells Branch

Wells Branch MUD (Municipal Utility District)
Office: 3000 Shoreline Dr
Austin, TX 78728
(512) 251-9814
Fax: (512) 251-0890
www.wellsbranchmud.com
Office hours: Mon – Fri 6am – 10pm
Sat – Sun 8am – 8pm

Wells Branch Neighborhood Association
(512) 656-0654
www.wbna.us/
WB Neighbors Google Group: email wbneighbors@gmail.com with subject line Request to Join

Important numbers for area residents

Emergency Services – Travis County
Sheriff’s Office 512-854-9770 www.tcsheriff.org
Non-Emergency 311
Emergency 911
Pflugerville Fire Department 512-251-2801 www.pflugervillefire.org/
## Travis County
- Travis County Appraisal District: 512-834-9138, [www.traviscad.org](http://www.traviscad.org)
- County Courthouse: 512-473-9000, [www.traviscountytx.gov/courts](http://www.traviscountytx.gov/courts)
- Homestead Exemption: 512-834-9317, [www.traviscad.org](http://www.traviscad.org)

## Williamson County
- Williamson County: 512-943-1300, [www.wilco.org](http://www.wilco.org)
- County Courthouse: 512-930-4300
- Precinct 1 Commissioner: 512-244-8610

## Service Numbers and Websites
- Atmos Energy (gas service): 888-286-6700, [www.atmosenergy.com](http://www.atmosenergy.com)
- Department of Health: 512-972-5000, [www.austintexas.gov/department/health](http://www.austintexas.gov/department/health)
- Sidewalk Repair: 512-854-9433
- Streetlight Outage: 512-854-9433
- Oncor Service Area: 888-313-4747, [www.oncorstreetlight.com](http://www.oncorstreetlight.com)
- Austin Energy Service Area: 512-322-9100, [www.austinenergy.com](http://www.austinenergy.com)

## Austin
### City Hall
- 301 W. Second Street
- Austin, TX 78701

For postal mail and packages use:
- City of Austin
- Name of Intended Department
- ATT: Name of Recipient
- P.O. Box 1088
- Austin, TX 78767

For contact information for all city departments:
- [www.austintexas.gov/contact-us](http://www.austintexas.gov/contact-us)

### Mayor Steve Adler
- (512) 978-2100

### City Council
- District 7 Council Member Leslie Pool
- (512) 978-2107

### City Manager Spencer Cronk
- (512) 974-2200
**Round Rock**

**City Hall**
221 East Main Street
Round Rock, TX 78664
(512) 218-5400

For contact information for all city departments:
www.roundrocktexas.gov/about/contact/

**Mayor Craig Morgan**
(512) 218-5410
cmorgan@roundrocktexas.gov

---

**Pflugerville**

**City Hall**
100 E. Main Street
Pflugerville, TX 78660
(512) 990-6100

Mailing address:
P.O. Box 589
Pflugerville, TX 78691

For contact information for all city departments:
www.pflugervilletx.gov/city-government/departments

---

**City Council Members**
Place 1: Tammy Young
Place 2: Rene Flores
Place 3: Matthew Baker
Place 4: Will Peckham
Place 5: Writ Baese
Place 6: Hilda Montgomery
(512) 218-3234
citycouncil@roundrocktexas.gov

---

**Mayor Victor Gonzales**
Victor.gonzales@pflugervilletx.gov
(512) 990-6103

**City Council**
Place 1: Doug Weiss
Place 2: Jeff Marsh
Place 3: Omar Peña
Place 4: Rudy Metayer
Place 5: Mike Heath
Place 6: Jim McDonald
(512) 990-6103
Federal & state government representatives

Federal Elected Officials

Office of the President / White House

President Donald Trump
The White House
1600 Pennsylvania Avenue
Washington, DC 20500
www.whitehouse.gov/get-involved/write-or-call/
White House switchboard: (202) 456-1414
Comments line: (202) 456-1111

United States Senate

John Cornyn (R-TX)
517 Hart Senate Office Building
Washington, DC 20510
(202) 224-2934
www.cornyn.senate.gov/contact

Austin office:
Chase Tower
221 West Sixth Street, Suite 1530
Austin, TX 78701
(512) 469-6034

Ted Cruz (R-TX)
127A Russell Senate Office Building
Washington, DC 20510
(20) 224-5922
www.cruz.senate.gov/?p=form&id=16

Austin office:
300 E. 8th Street, Suite 961
Austin, TX 78701
(512) 916-5834

United States House of Representatives

To find your Congressional district by zip code:
www.house.gov/representatives

Congressman Michael T. McCaul (R-TX)
10th district
2001 Rayburn House Office Building
Washington, DC 20515
(202) 225-2401

Austin district office:
3301 Northland Drive, Suite 212
Austin, TX 78731
(512) 473-2357

Congressman Bill Flores (R-TX)
17th district
2228 Rayburn House Office Building
Washington, DC 20515
(202) 225-6105

Austin district office:
14205 Burnet Road, Suite 230
Austin, TX 78728
(512) 373-3378
Congressman Chip Roy (R-TX)
21st district
1319 Longworth House Office Building
Washington, DC 20515
(202) 225-4236

Austin district office:
5900 Southwest Parkway, Bldg 2 Suite 201a
Austin, TX 78735
(512) 871-5959

Congressman Roger Williams (R-TX)
25th district
1708 Longworth House Office Building
Washington, DC 20515
(202) 225-9896

Austin district office:
1005 Congress Avenue, Suite 925
Austin, TX 78701
(512) 473-8910

Congressman John Carter (R-TX)
31st district
2110 Rayburn House Office Building
Washington, DC 20515
(202) 225-3864

Round Rock district office:
1717 North IH 35, Suite 303
Round Rock, TX 78664
(512) 246-1600

Congressman Lloyd Doggett (D-TX)
35th district
2307 Rayburn House Office Building
Washington, DC 20515
(202) 225-4865

Austin district office:
300 E. 8th Street, 7th Floor
Austin, TX 78701
(512) 916-5921

State Elected Officials
Office of the Texas Governor
Governor Greg Abbott
Office of the Governor
1 100 San Jacinto Blvd, Suite 151B
Austin, TX 78701
Office of the Governor main switchboard: (512) 463-2000
Information, Referral, Opinion Hotline: (512) 463-1782

gov.texas.gov/contact

Office of Comptroller of Public Accounts
Glenn Hegar
Lyndon B. Johnson State Office Building
111 East 17th Street
Austin, TX 78774
Monday – Friday 8am – 5pm
Weather, Disaster, Emergency Preparedness

American Red Cross of Central Texas
If you have experienced a home fire or other emergency and need immediate relief:
1-800-RED-CROSS (733-2767)

If you need to initiate an emergency communication message for a member of the military:
1-877-272-7337

2218 Pershing Drive
Austin, TX 78723
(512) 928-4271
www.redcross.org/local/texas/central-and-south-texas.html
Regional Headquarters serving Bastrop, Burnet, Caldwell, Fayette, Hays, Lee, Milam, Travis, and Williamson counties. Services include disaster relief and preparedness, CPR and first-aid training, international family tracing, and support for military, veterans, and their families.

ATX Floods
Map showing flooded and low water crossings in the Austin area, updated in real time.
www.atxfloods.com/closures

Austin Disaster Relief Network
Disaster Survivor Hotline: (512) 806-0800
1122 East 51st Street
Austin, TX 78723
(512) 428-6322
admin@adrntx.org
adrn.org/training/training-opportunities/
Consortium of 185 churches in the greater Austin area; trains volunteers for disaster response and relief. Training opportunities include emergency response, critical incident stress management, first aid and CPR, conflict resolution, HAM radio, call center training, and more.

City of Austin Office of Homeland Security and Emergency Management
See Austin’s Emergency Operations Basic Plan here:
Disaster Ready Austin
www.austintexas.gov/disasterreadyaustin
Resources available about:
Basic preparedness
Small business preparedness
First aid
Flash flood
Wildfire
Severe weather
Pandemic (flu)
Hazardous materials (hazmat)

To request a presentation contact:
Nelson Andrade
(512) 974-0471

Travis County Office of Emergency Management
5010 Old Manor Road
Austin, TX 78723
(512) 974-0450
www.traviscountytx.gov/emergency-services/emergency-management
Chief Emergency Management Coordinator Eric Carter
(512) 974-0473

Warn Central Texas
Emergency warnings by text, email, or phone.
Sign up at warncentraltexas.org/
Adult and continuing education

English as a second language

Austin Community College Adult Education
Highland Campus Room 1402 Eastview Campus Room 1209A
6101 Airport Blvd. 3401 Webberville Rd
Austin, TX 78752 Austin, TX 78702
(512) 223-5123
adulted@austincc.edu
www.austincc.edu/academic-and-career-programs/adult-education/english-as-a-second-language-esl/class-schedule
Free ESL courses offered throughout Austin for students 16 years of age and older.

Casa Marianella
821 Gunter Street
Austin, TX 78702
(512) 385-5571
jlong@casamarianella.org
www.casamarianella.org/legal-services/esl-classes
3 levels of free English classes offered (beginning, intermediate, and advanced), in 10-week long terms, for both Casa residents and members of the community.

El Buen Samaritano
7000 Woodhue Dr
Austin, TX 78745
(512) 439-8900
hello@elbuen.org
www.elbuen.org/education-supports/adult-education
ESL classes levels one through four; they also offer free ESL beginner and advanced conversation classes.

Foundation Communities ESL
Sierra Vista Learning Center Trails at Vintage Creek Learning Center
4320 S. Congress Ave. 7104 Northeast Dr
Austin, TX 78745 Austin, TX 78723
Contact Gloria German: (512) 929-9161
www.foundcom.org/education/esl
Free ESL classes (basic and intermediate) for adults in both North and South Austin. Free childcare for children 6 months and older.

Literacy Council of Williamson County
Contact Debbie: (512) 869-0497
www.literacycouncilwilco.org/register-for-class
ESL courses offered in Georgetown, Cedar Park, Leander, Taylor, Round Rock, and Bartlett. Download the application online.
**Manos de Cristo**  
4911 Harmon Avenue  
Austin, TX 78751  
(512) 628-4200  
[www.manosdecristo.org/education.html](http://www.manosdecristo.org/education.html)  
ESL courses offered in 16-week semesters. Childcare offered for children ages 2 to 5.

**University of Texas**  
[celta@austin.utexas.edu](mailto:celta@austin.utexas.edu)  
[global.utexas.edu/english-language-center/programs/free-classes](http://global.utexas.edu/english-language-center/programs/free-classes)  
Free ESL courses taught by teachers-in-training from UT. Priority given to refugees and asylum seekers. Participants must purchase a textbook (approximately $50). Classes meet 5pm—7pm Monday through Friday.

**GED and high school diploma**  
**Austin Community College**  
Highland Campus Room 1402  
6101 Airport Blvd.  
Austin, TX 78752  
(512) 223-5123  
adulted@austincc.edu  
[www.austincc.edu/academic-and-career-programs/adult-education/high-school-equivalency-ged](http://www.austincc.edu/academic-and-career-programs/adult-education/high-school-equivalency-ged)  
Free classes to help students earn a high school equivalency certificate.

**Goodwill Excel Center**  
1015 Norwood Park Blvd  
Austin, TX 78753  
(512) 531-5500  
[www.goodwillcentraltexas.org/excel-center](http://www.goodwillcentraltexas.org/excel-center)  
Free public charter high school that helps adults ages 18-50 earn a high school diploma and professional certifications. Night classes, ESL program, free childcare, transportation vouchers, and other support services are offered.

**LifeWorks High School Equivalency Program**  
3700 South 1st Street  
Austin, TX 78704  
(512) 735-2400  
[www.lifeworksaustin.org/ged](http://www.lifeworksaustin.org/ged)  
Free high school equivalency classes for youth ages 16-26. The program also pays for GED Ready tests, as well as the official GED Exam or the HiSET practice test and exam.
Literacy Coalition of Central Texas
724 Eberhart Ln, Suite 500
Austin, TX 78745
(512) 326-8655 ext. 107
learningcenter@willread.org
www.willread.org/learningcenter
Free GED and HiSET classes for adults 18 years and older. Classes offered at 3 different locations.

Literacy Council of Williamson County
Contact Debbie: (512) 869-0497
www.literacycouncilwilco.org/register-for-class
GED and ABE classes offered in Georgetown, Taylor, Leander, Round Rock, Hutto, and Bartlett. Apply online or call for more information.

College courses
Free Minds
(512) 610-7961
freeminds@foundcom.org
www.freemindsaustin.org
Free college classes in the humanities taught by ACC and UT professors, credit from ACC upon completion, free tuition, books, and meals on class nights, free childcare, and more. Eligible applicants must be at least 18 years old, have a high school diploma or GED, not yet have a college degree, and have a demonstrated financial need.

Computer skills
AGE Computer Lab
3710 Cedar St.
Austin, TX 78705
(512) 524-8519
aclcsenior@gmail.com
www.agecomputer.org
Low-cost technology classes for seniors, ranging from digital photography to medical and health devices to computer programming.

Austin Area Urban League
8011A Cameron Rd
Austin, TX 78754
(512) 478-7176
Charelesa_russell@aaul.org
www.aaul.org/workforce-career-development
Workforce development and training classes, including computer skills, offered for free.
Austin Free-Net
The DeWitty Center
2209 Rosewood Ave.
Austin, TX 78702
(512) 236-8225
www.austinfree.net/classes/dlprogram
Main training site computer lab open from 9am – 4pm, Monday – Friday.
Free digital literacy program, open to all members of the community. Courses in Spanish and sessions focused on seniors also available. Some trainings take place in other locations; check schedule on the website for current information.

El Buen Samaritano
7000 Woodhue Dr
Austin, TX 78745
(512) 439-8900
hello@elbuen.org
www.elbuen.org/education-supports/adult-education
Computer literacy courses include computer basics, Office 2010, and tailored tutoring.

Manos de Cristo
4911 Harmon Avenue
Austin, TX 78751
(512) 628-4200
www.manosdecristo.org/education.html
8-week computer courses that meet twice weekly. Topics include computer basics, word processing, Internet navigation, e-mail, and the use of spreadsheets. Instruction is bilingual in English and Spanish when bilingual instructors are available.

Continuing education
Austin Community College
continue.austincc.edu
ACC offers continuing education for career development (job training and certifications), corporate training (on-site for employers), and personal enrichment programs. Visit the website to learn more about specific programs.

Lifetime Learning Institute of Austin
7703 North Lamar, Suite 102
Austin, TX 78752
(512) 206-4232
www.lliaustin.org
Continuing education program of non-credit daytime courses for adults 50 years old or more, for $30 per course. Classes include yoga, music instruction, humanities, social sciences, theology, and more.
University of Texas Informal Classes
1616 Guadalupe Street, Suite 2.2408
Austin, TX 78701
(512) 471-2900
tccic@austin.utexas.edu
informal.utexas.edu
Non-credit courses taught by UT professors on a wide range of subjects.
Clothing

The Caring Place
2001 Railroad Avenue
Georgetown, TX 78626
(512) 943-0700
Monday – Friday 8:30am – 4pm; Thursdays until 6pm: Clothing and housewares provided for those in crisis

Foundation for the Homeless
5202 Balcones Drive
Austin, TX 78731
(512) 453-6570
Clothing closet and hygiene products

The Helping Hands Center
1161 San Bernard Street
Austin, TX 78702
(512) 472-2298
Tuesdays 9am – 12 pm; 1st and 3rd Saturdays of the month 9am – 12pm: provides a clothing closet for Travis County residents in need. People may access the clothing closet once every month.

Lake Travis Crisis Ministries
107 S. RR 620 Suite 114
Austin, TX 78734
(512) 266-9810
Provides a free or low cost clothing closet and referrals to other local charities or services.

Lisa’s Hope Chest
3110 Manor Rd. Suite A
Austin, TX 78723
(512) 457-0999
The center provides gently-used women’s and men’s clothing. It is offered for people seeking employment and for people who are starting a new job. Women, including single or immigrant moms, may get free diapers too.

Operation School Bell by Assistance League of Austin
4901 Burnet Rd
Austin, TX 78756
(512) 458-3716
www.assistanceleague.org
Provides clothing, shoes, toiletries, and a backpack to children in AISD schools and shelters.

Round Rock Area Serving Center
1099 E. Main Street
Round Rock, TX 78664
(512) 244-2431
Clothing vouchers available for the thrift store

University United Methodist Church
2409 Guadalupe
Austin, TX 78705
(512) 478-9387
Saturdays 9:30am – 11am : Fig Leaf Store provides donated clothing and household items

Salvation Army Williamson County Service Center
1930 S. Austin Avenue, Suite 101
Georgetown, TX 78626
Clothing closet for adults and children
Counseling

AliveAustin
6448 E. Highway 290, E-114
Austin, TX 78723
(512) 561-0609
info@aliveaustin.com
www.aliveaustin.com/
Therapy for individuals, children, adolescents, and families, with 40 group therapy offerings. Initial consultation is free, and subsequent sessions are offered on a sliding scale.

Anxiety and Stress Clinic at UT Austin
305 E. 23rd street, E9000 (4th floor of Patton Hall)
Austin, TX 78712
(512) 471-7694
anxietystressclinic@utexas.edu
clinics.la.utexas.edu/anxiety-and-stress-clinic/
Individual and group therapy affiliated with the Institute for Mental Health Research. Rates are on an income-based sliding scale and begin at $45 for individual sessions and $25 for group sessions.

Austin DBT Associates
Austin North
8500 N. Mopac Expwy, Suite 402
Austin, TX 78759
San Marcos
631 Mill Street, Suite C
San Marcos, TX 78666
(512) 90-ADBTA (23282)
appointments@austindbtassociates.com
adbta.com/
Dialectical behavioral therapy for individuals (including adolescents), family, and groups. Services start at $50 and are available on a sliding scale for those in need.

Austin Center for Grief and Loss
2413 Greenlawn Pkwy
Austin, TX 78757
(512) 472-7878
info@austingrief.org
www.austingrief.org
Individual therapy, group therapy, and workshops for adults, children, and adolescents experiencing trauma, grief, and loss around the death of a loved one or divorce/separation. Insurance accepted; for those not covered by insurance, they offer a sliding scale fee schedule based on current financial situation and need.
Austin Child Guidance Center
801 W. 45th Street
Austin, TX 78751
(512) 451-2242
www.austinchildguidance.org
If an intake determines ACGC is a good fit, then a family is eligible for individual, family, and group therapy; psychiatric evaluations; psychological assessments; and parent education classes. Services are offered on a sliding scale, based on family size and income.

Austin Family Institute
4407 Bee Cave Rd, Bldg 3, Ste 320
Austin, TX 78746
(512) 329-6611
www.austinfamilyinstitute.org/
Family therapy, couples' therapy, individual counseling, and group therapy, available on a sliding scale.

Austin Men's Center
812 West 11th St., Suite 300-B
Austin, TX 78701
(512) 477-9595
billbruzy@gmail.com
austinmenscenter.com
Anger management classes and individual anger counseling, supportive coaching and counseling for men experiencing life changes and distress.

Bluebonnet Trails Community Services
Cedar Park
1401 Medical Pkwy, Bldg C, Suite 300
Cedar Park, TX 78613
Office: (512) 259-1811
Intake: (844) 309-6385
bbtrails.org
Multiple locations throughout Bastrop, Elgin, Georgetown, Giddings, Gonzales, Hutto, La Grange, Luling, Marble Falls, Round Rock, Schulenburg, Seguin, and Taylor. Counseling available for individuals, couples, family, and groups, of all ages, for those struggling with trauma, bullying, depression, anxiety, and other behavioral health challenges. Services offered on a sliding scale. The organization also offers other supportive behavioral health services such as case management, crisis services, and supported housing; see website for a full list or call intake to speak with a specialist.
**Capital Area Counseling**  
7703 N. Lamar Blvd. Suite 500  
Austin, TX 78752  
(512) 302-1000  
[www.cacaustin.org](http://www.cacaustin.org/)

Individual, relationship, family, and group counseling services with income-based fees. Therapy is offered in both English and Spanish. No session limits.

**Catholic Charities Central Texas**  
1625 Rutherford Lane, Building B  
Austin, TX 78754  
(512) 651-6150  
[Barbara-grohmann@ccctx.org](mailto:Barbara-grohmann@ccctx.org)  
[www.ccctx.org/counseling-services.html](http://www.ccctx.org/counseling-services.html)

Counseling offered in English and Spanish, in group, couples, family settings. Play therapy for children and individual counseling for adolescents offered. Virtual/teletherapy available. A sliding scale is available to those who qualify based on household size and income.

**Center for Relational Care**  
North  
11615 Angus Rd, Suite 218  
Austin, TX 78759  
(512) 492-6200  
[info@relationalcare.org](mailto:info@relationalcare.org)  
[www.relationalcare.org](http://www.relationalcare.org)

Christian counseling for individuals, couples, and families. Retreats and trainings offered. Financial assistance available for those with hardships.

**The Center for Relationships**  
Northeast  
5800 Berkman Drive  
Austin, TX 78723

Westlake  
Villita West  
3660 Stonelake Road, F102  
Austin, TX 78746

South  
6700 Manchaca Drive, #2B  
Austin, TX 78745  
4210 Spicewood Springs Road, Ste #201  
Austin, TX 78759

(512) 465-2925  
[contact@thecenter4relationships.com](mailto:contact@thecenter4relationships.com)  
[www.thecenter4relationships.com](http://www.thecenter4relationships.com)

Offers individual, couples, family, and group counseling, part of the Gottman Referral Network. Provides education and training through free events, paid workshops, and classes.
Central Austin Psychotherapy
1704 W. Koenig Lane 2520 Longview, Suite 212
Austin, TX 78756 Austin, TX 78705
www.centralaustinpsychotherapy.com/contact
Therapy appointments offered on a sliding scale (limited availability). Day, evening, and weekend appointments available.

The Christi Center
2306 Hancock Drive
Austin, TX 78756
(512) 467-2600
christicenter.org/contact-us
Grief counseling for children, teens, and adults in a group, peer-supported setting (supervised by a licensed professional counselor). Services are free. Groups meet in a variety of settings and are specific to types of loss. Contact prior to visiting a group for the first time.

Integral Care
Multiple locations, call to find out where the services you need are offered
To learn about programs and services: (512) 572-HELP (4357) – press 1 for English, then press 3.
info@integralcare.org
integralcare.org
Counseling and case management available to children and adults living in Travis County. Integral Care also offers a wide range of other mental and behavioral health services; an intake specialist can help connect you to the appropriate resources for you and your family. Services provided based on an ability-to-pay sliding fee schedule.

Jewish Family Services
(512) 250-1043
jfs@shalomaustin.org
Social services branch of Shalom Austin. Counseling, psychotherapy, support groups, case management, and more, offered to the Austin Jewish community and to the larger community. Contact for more information.

Lifeworks
8913 Collinfield Dr.
Austin, TX 78758
(512) 735-2400
www.lifeworks.org
Counseling for youth and adults, community-based peer support groups, shared psychiatric services, and resolution counseling offered. Services are offered on a free or affordable basis.
Luminary Counseling  
6019 Belfast Drive  
Austin, TX 78753  
(512) 677-5366  
luminarycounseling@gmail.com  
Individual psychotherapy, couples/pre-marital counseling, and family therapy, with services available on a sliding scale if needed. Focus on serving diverse populations, LGBTQ+ counseling, and services for artists need therapeutic support.

NAMI Austin  
4110 Guadalupe Street, Bldg 781  
Austin, TX 78751  
(512) 420-9810  
info@namicentraltx.org  
namicentraltx.org  
Peer-to-peer support groups and therapeutic groups offered for adults with mental health concerns. Support groups for family members, partners, and parents also available. Support groups are drop-in, no registration required, and are free.

New Life Institute  
607 Rathervue Place  
Austin, TX 78705  
(512) 469-9447  
newlifetexas@sbcglobal.net  
www.newlifetexas.org/  
Provides professional therapy services regardless of ability to pay (sliding scale available for those unable to pay regular fees). Psychological testing and assessment available. Sees clients of any age, race, sex, spiritual/religious belief, sexual orientation, gender identity, political affiliation, and national/cultural background.

Open Path Collective  
1 (800) 268-2833  
openpathcollective.org/city/austin/  
Psychotherapy between $30-$60 a session for individual therapy, or $30-$80 a session for couples/family sessions. Open Path has an “all are welcome” mission, include people of all races, religions, sexual orientations, gender identities and expressions, countries of origin, abilities, bodies, ethnicities. Visit the website or call for intake.
**PLAN Central Texas**
4110 Guadalupe, Bldg. 781, Ste. 410
Austin, TX 78751
(512) 851-0901
info@planctx.org
planctx.org
Behavioral health services for persons with mental health challenges, along with their family members or caregivers. Services include care management, counseling, and peer assistance.

**Plumeria Counseling Center**
2501 W. William Cannon Drive
Bldg 6, Ste A
Austin, TX 78745
(512) 344-9181
info@plumeriacc.com
www.plumeriacc.com
Assessment and counseling services for individuals, children, teens, couples, families, and groups. Therapy sessions start at $40, depending on the counselor. Some accept insurance or EAPs.

**The Practice ATX**
3811 Bee Cave Rd. Suite 204
Austin, TX 78746
(512) 861-4131
info@thepracticeatx.com
www.thepracticeatx.com
Free initial counseling consultation. Provides individual, couple, family and group therapy and counseling. Rates vary by counselor; all have a certain number of spaces for a reduced or sliding scale fee client. The Practice is inclusive of sexual orientation, ability, age, gender and gender non-conformity, polyamorous and monogamous relationships, religious affiliation, and health status.

**Pregnancy and Postpartum Health Alliance**
Melissa Bentley (512) 920-3737
Beth Thomas (512) 590-1853
info@pphatx.org
www.pphatx.org/
The website includes a provider directory of therapists, counselors, and other mental health professionals who work with perinatal mood or anxiety disorders. PPHATX also offers three programs for people with postpartum depression, anxiety, or OCD, who have demonstrated financial need: therapy voucher program, psychiatric voucher program, and the postpartum doula program.
Relational Counseling Services
141 Lookout Circle
Hutto, TX 78634
(512) 795-4088
relationalcounselingservices.com/
Individual and couples counseling. Free initial consult. Sliding scale rates available based on financial need, beginning at $50 for individual counseling and $75 for couples counseling. Some insurance carriers accepted.

Relationship Counseling Center of Austin
4131 Spicewood Springs Road, G-1
Austin, TX 78759
(512) 270-4883
rccaustin.com/
Sliding scale counseling services for Austin area couples, individuals, and families (including teens). Weekend and evening appointments available. Sessions start at $80.

SAFE Counseling
P.O. Box 19454
Austin, TX 78760
(512) 267-SAFE (7233)
Text: (737) 888-7233
Chat online at safeaustin.org/chat
www.safeaustin.org/our-services/face-to-face-support/counseling/
Counseling through the SAFE Alliance. Free and confidential counseling/therapeutic services for survivors of domestic violence, offered in multiple languages including Spanish and American Sign Language. Individual, group, and family counseling offered to help cover a range of needs. Phone counseling available for survivors and families who have significant barriers to attending in-person.

Samaritan Center for Counseling
Main Office
8956 Research Blvd, Bldg 2
Austin, TX 78758
(512) 451-7337
Georgetown (2 locations)
Village Lake Office
Condominiums
3613 Williams Dr, Bldg 301
Georgetown, TX 78628
(512) 931-0101
Getsemani House
414 E 19th Street
Georgetown, TX 78626
samaritan-center.org/
Services include mental health counseling for children, adolescents, adults, and family in various therapy modalities; group therapy; peer support services; pastoral or spiritual counseling; telemental health. They are partnered with the Military Veteran Peer Network to provide additional support for veterans and their families. Most major insurance accepted; for private pay clients, counseling fees may be adjusted based on client income and household size.
**SIMS Foundation**
3010-B South Lamar
Austin, TX 78704
(512) 494-1007
[simsfoundation.org](http://simsfoundation.org)
Mental health and substance use recovery support for Austin musicians, music industry, and their families. Counseling services include individual (adults and children), couples, family, band, and group sessions. Grief counseling is also available.

**Sol Community Counseling**
13805 Ann Place
Austin, TX 78728
(512) 366-0954
[solcommunitycounseling.org/](http://solcommunitycounseling.org/)
Multidisciplinary center offering accessible, affordable holistic counseling services

**Survivors of Suicide**
Meetings take place at St. David’s North Austin Medical Center.
12221 Mopac Expwy North
2nd Floor, Room 2-C
Austin, TX 78758
Linda Davis (512) 560-6115
[www.sos-austin.org/](http://www.sos-austin.org/)
Meetings are on the 1st and 3rd Tuesday of each month, from 6:30pm – 8:30pm. Group meetings offering grief support for people who have lost a loved one to suicide. Other resources available on the website.

**Texas State Community Counseling Clinic**
Assessment & Counseling Clinic—San Marcos
Education 4032
601 University Drive
San Marcos, TX 78666
(512) 245-8349
[www.txstate.edu/clas/Professional-Counseling/counseling-services/Assessment-and-Counseling-Clinic-SM.html](http://www.txstate.edu/clas/Professional-Counseling/counseling-services/Assessment-and-Counseling-Clinic-SM.html)
Counseling by Master’s level interns who are pursuing graduate degrees in professional counseling, offered at $20 per hour, and less for those who demonstrate financial need. For persons associated with Texas State University, or who live in San Marcos and Hays County communities.
Counseling Practicum Clinic—Round Rock Campus
Avery Building, 1st level
1555 University Blvd
Round Rock, TX 78665
(512) 716-4250
www.txstate.edu clas Professional-Counseling counseling-services RRC Counseling Practicum Clinic.html
Graduate student-staffed counseling clinic open to individual adults, adolescents, children, couples, and families (the website notes, both traditional and non-traditional). Counseling services include mental health as well as career assessment and counseling.

Therapy Austin
Main
1415 W. 51st Street #1
Austin, TX 78756
Annex
5025 Burnet Road #203
Austin, TX 78756
North
8500 Shoal Creek, Bldg 4, #202
Austin, TX 78757
South
1213 Slaughter Lane #120
Austin, TX 78748

www.therapyaustin.com
Individual and couples counseling. Reduced-fee sessions available from $85. Visit the website to fill out an intake form and be matched with a counselor.

Thriveworks
Pflugerville office:
2911 South AW Grimes Blvd, Suite 330
Pflugerville, TX 78660
(512) 955-3074
6 other locations in the greater Austin area, including in Bastrop, Cedar Park, and Georgetown.
thriveworks.com/pflugerville-counseling/
Individual and couples counseling around a wide range of mental health and relationship topics; psychological assessment available.

Waterloo Counseling
314 E. Highland Mall Blvd, Suite 301
Austin, TX 78752
(512) 444-9922
www.waterloocounseling.org
info@waterloocounseling.org
Provides affordable, culturally sensitive mental health services to all people, regardless of gender, sexual identity and expression, or HIV status. Individual therapy available both in person and through a HIPAA-compliant web page; group therapy also offered. Costs assessed on a sliding scale according to income, insurance also accepted.
Wonders and Worries
9101 Burnet Road Ste 205
Austin, TX 78758
Office: (512) 329-5757
Helpline: 1 (844) WE-WONDER (939-6633)
info@wondersandworries.org
wondersandworries.org
Supports families during a parent’s illness through individual counseling sessions, group sessions, parenting support, community events, and bereavement support.

YWCA Women’s Counseling and Resource Center
2015 South IH-35 Frontage Road, Suite 110
Austin, TX 78745
(512) 326-1222
info@ywcaaustin.org
ywcaaustin.org
Affordable, trauma-informed counseling and support services for individuals, couples, families, and groups, in English and Spanish (inquire about availability of other languages). Special therapeutic programs for veteran women and victims of crime.
Domestic Violence, Physical and Sexual Assault

American Gateways
314 E. Highland Mall Blvd, Suite 501
Austin, TX 78752
(512) 478-0546 ext. 200
www.americangateways.org/
Provides legal services for immigrants, including Violence Against Women Act petitions, T visas for survivors of trafficking, and more.

Asian Family Support Services of Austin
P.O. Box 14234
Austin, TX 78761
1 (877) 281-8371
(512) 651-3743
info@afssauustin.org
afssauustin.org
Programs include crisis intervention services for survivors (case management, legal and immigration advocacy, individual and group counseling), assistance meeting basic needs, accompaniment to hospital for sexual assault survivors, community education and outreach. All services provided in the language that the survivor best identifies with.

Bastrop Family Crisis Center
431 Old Austin Hwy
Bastrop, TX 78602
(512) 321-7760
24/7 Hotline: (888) 311-7755
family-crisis-center.org
Services include 24/7 crisis hotline, emergency shelter and transitional housing for victims and their families, coordination of emergency transportation and resources for individuals in immediate crisis, case management, legal/personal/medical/criminal justice system accompaniment, counseling services, and offender accountability programs.

Emergency Contraception Website
ec.princeton.edu
A program from Princeton University to increase knowledge about and access to emergency contraception.
Hays-Caldwell Women’s Center  
P.O. Box 234  
San Marcos, TX 78667  
24-hour Hotline: 1 (800) 700-4292  
Office: (512) 396-3404  
hcwc.org  
Free and confidential services for women, men, and children affected by family violence, dating violence, sexual assault, and child abuse, who live, work, or attend school in Hays and Caldwell Counties. Services available in Spanish and English.

HOPE Alliance  
1011 Gattis School Rd, Ste 110  
Round Rock, TX 78664  
24-hour crisis hotline: 1 (800) 460-7233  
hopealliancetx.org  
All services provided are free and confidential. Emergency shelter available for victims of domestic or sexual violence. Food, clothing, safety planning, case management, counseling, and legal advocacy are available to those staying in the shelter. HOPE Alliance can send a certified sexual assault advocate to accompany you to a hospital; advocates can accompany you to law enforcement interviews or criminal justice proceedings. Other services include help finding long-term housing, children’s services, protective order assistance, advocacy, crime victims’ compensation, community outreach, and counseling/support groups.

People Against Violent Crime  
(512) 837-PAVC  
peopleagainstviolentcrime.org  
Non-profit providing crisis intervention counseling, follow-up contact, information and referral, assistance with filing compensation claims, accompaniment, personal advocacy, and awareness of victim’s rights.

RAINN (Rape & Incest National Network)  
1 (800) 656-HOPE  
www.rainn.org  

SAFE Alliance (Stop Abuse for Everyone)  
1515 Grove Blvd, Bldg A  
Austin, TX 78741  
Walk-in hours: Monday – Friday, 8am – 4pm  
(512) 267-SAFE (7233)  
Text: (737) 888-SAFE (7233)  
Chat: www.safeaustin.org/chat  
SAFEline crisis intervention specialists handle calls from survivors, families, and allies who need support with situations of sexual abuse, sexual harassment, domestic violence, child abuse, and human trafficking. Walk-in support available (30 minutes) at the address above.
What SAFE offers:
- crisis intervention and emotional support
- safety planning
- resource referrals and information to SAFE & other community resources
- Address Confidentiality Program paperwork
- Information about laws around lease termination for survivors

What SAFE does not offer:
- Immediate shelter
- Financial assistance
- Case management
- An immediate counseling session
- Basic need items (food, clothing, etc.)
- Bus pass or taxi voucher
- Legal advice

Texas Advocacy Project
1 (800) 374-HOPE
texasadvocacyproject.org
Resources, support, and services available for survivors of family and dating violence, sexual assault, and stalking, including legal services. Call or visit the website to complete intake for legal services.

Texas Association Against Sexual Assault
7700 Chevy Chase Dr. Ste 230
Austin, TX 78752
(512) 474-7190
info@taasa.org
taasa.org
Statewide coalition of rape crisis centers, advocates, and survivors. Not a direct services provider, but can connect those in need to resources in their area.

Texas Council on Family Violence
TCFV Technical Assistance Line: 1 (800) 525-1978
TCFV Office: (512) 794-1133
tcfv.org/findhelp/
State-wide nonprofit that connects Texans to resources for survivors and offenders of family violence.
Employment & Training

**Austin Area Urban League Workforce & Career Development Program**
8011A Cameron Road Bldg A-100
Austin, TX 78754
(512) 478-7176
communications@aaul.org
aaul.org/workforce-career-development
Provides free career counseling, employment assistance, professional development workshops, occupational training, financial literacy, and long-term retention strategies.

**Austin Free-Net**
6633 Hwy 290, Suite 100
Austin, TX 78723
(512) 236-8225
austinfree.net
Free digital literacy training, Accelerate Training Program for careers in Information Technology, and more.

**BiGAUSTIN (Business, Investment, Growth)**
800 Centre Park Drive, Ste 200
Austin, TX 78754
(512) 928-8010
info@bigaustin.org
bigaustin.org/twc-self-sufficiency-courses
Free classes and assistance with job placement in Information Technology and Construction for qualified students (earning less than $37,000 annually with a dependent child, recipients of TANF and SNAP).

**Capital IDEA**
835 N. Pleasant Valley Rd, Third floor
Austin, TX 78702
(512) 457-8610
info@capitalidea.org
capitalidea.org
Provides free post-secondary education in tech, healthcare, and trades, for non-traditional and low-income students.
Caritas of Austin
Headquarters
611 Neches Street
Austin, TX 78701
(512) 479-4610
www.caritasofaustin.org/what-we-do/employment/

Caritas North
9027 Northgate Boulevard
Austin, TX 78758

Individual employment plans for clients based on experience, skills, and goals. Services include resume development, interview preparation, assistance procuring work uniforms and tools, bus passes and bicycles for getting to work, and more. To see if you qualify for the program, visit the website and submit the Assessment.

City of Austin Employment Assistance Centers
Asian American Resource Center
8401 Cameron Rd
Austin, TX 78754
(512) 974-1700
Wednesdays 9:30am – 6pm

DeWitty Training and Employment Center
2209 Rosewood Avenue, Suite 210
Austin, TX 78702
(512) 974-2751
Monday – Friday, 8am – 4:45pm

African American Youth Harvest Center
6633 Hwy 290, Suite 303
Austin, TX 78723
(512) 428-4480 ext. 218
Monday and Tuesday, 9am – 4pm

www.austintexas.gov/EmploymentAssistance
City of Austin Employment Services Specialists can provide assistance with:
- Learn how to search and apply for City jobs.
- Get help setting up a City of Austin Employment application.
- Have an Employment Specialist help you develop or review your resume to make it more competitive in today’s job market.
- Get assistance and advice on preparing for your next interview.
- Learn about other Community resources available to job seekers.

Easterseals Central Texas
8505 Cross Park Drive, Suite 120
Austin, TX 78754
(512) 440-8334
www.easterseals.com/centraltx/our-programs/work.html

Job training, placement, and related services, including supported employment and transitions programs for adults with disabilities, mental health counseling to resolve problems that are barriers to maintaining employment, paid job training in the Easterseals Lawn & Landscape company.
**Goodwill Central Texas Workforce Advancement Programs**

**Goodwill Community Center**
1015 Norwood Park Blvd
Austin, TX 78753
Monday – Thursday: 9am – 12pm & 1pm – 4pm
Friday: 1pm – 4pm

**Goodwill Central Texas Workforce Advancement Programs**
6505 Burleson Road
Austin, TX 78744
Monday – Thursday: 9am – 12pm & 1pm – 4pm
Friday: 1pm – 4pm

**Round Rock Job Help Center**
150 West Palm Valley Blvd
Round Rock, TX 78664
Thursday: 9am – 12pm & 1pm – 4pm

**Georgetown Community Resource Center**
805 W. University Avenue, Suite 127
Georgetown, TX 78626
(512) 591-7808

**Intake contact for Austin & Round Rock:** (512) 637-7580
intake@goodwillcentraltexas.org
www.goodwillcentraltexas.org/education-job-training

Services include career advancement training, interview coaching, educational programs, internship opportunities, career navigation, and occupational or technical certifications, temp-to-hire placements at local businesses and state agencies. Eligibility requirements listed on the website.

**JobCorps**
National Office
200 Constitution Avenue NW, Ste N4463
Washington, DC 20210
(202) 693-3000

San Marcos Office
2800 Airport Highway 21 East
San Marcos, TX 78667
(512) 396-6966

[gary.jobcorps.gov](http://gary.jobcorps.gov/)

U.S. Department of Labor program. JobCorps is a residential career training program which helps eligible youth ages 16-24 finish their high school diploma, train for a career, and find employment. Transitional support services in finding employment, housing, childcare, and transportation also provided.

**Literacy Coalition of Central Texas Career Development**
724 Eberhart Lane, Suite 500
Austin, TX 78745
(512) 326-8655
info@willread.org
willread.org/career-development

This program provides literacy, English as a second language, and job readiness services for low-income Travis County adult learners.

**Skillpoint Alliance**
8868 Research Blvd, Suite 505
Austin, TX 78758
(512) 323-6773
skillpointalliance.org

No-cost construction and healthcare training programs for eligible residents of Travis County.
Texas Workforce Commission
Workforce Solutions North
9001 N IH 35, Ste 110
Austin, TX 78753
(512) 454-9675
Monday, Tuesday, and Friday, 8:30am – 5pm

Workforce Solutions South
6505 Burleson Road
Austin, TX 78744
(512) 381-4223
Thursday and Friday, 8am – 4:30pm

Workforce Solutions East
3401 Webberville Road, Bldg 1000
Austin, TX 78702
(512) 223-5400

twc.texas.gov
workintexas.gov

Workforce programs and services for the Austin area. Childcare assistance is available for some attending school or in training. The website is a hub for information on unemployment, training, transitions from education to employment, worker rights, occupational and vocational skills, and more. Programs include:

- Information on unemployment insurance
- Workshops on resume writing, interviewing, and job search strategies
- Workforce Innovation and Opportunity Act (job search assistance, skills training for laid-off workers & low-income adults and youth)
- Workforce and Education Readiness Continuum (network of community partners to provide education and workforce services)
- Trade Adjustment Assistance (helps workers who are adversely affected by foreign imports or job shifts to foreign countries)
- Multi-Craft Core Curriculum (teaches tools and techniques of skilled trades from plumbing to electrical work to sheet metal/iron work)
- Senior Community Service Employment Program (services and training for low-income job seekers 55 years and older)
- Texas Rapid Reemployment Services (helps individuals who have used up their state & federal government unemployment benefits)
Families & Children
(See Counseling section for children’s and family therapists)

Austin Kid’s Directory
www.austinkidsdirectory.com
Directory of children’s and family events, resources, services, businesses, schools, and more.

Adoption & foster services

Austin Angels
9901 Brodie Lane, Suite 160 PMB 255
Austin, TX 78748
(512) 312-4500
info@austinangels.com
www.austinangels.com
Organization that provides mentorship, community, and advocacy through volunteers and peer support, to foster and kinship children and families, especially those who have been through trauma, abuse, or neglect.

Department of Family and Protective Services (DFPS)
dfps.state.tx.us/adoption_and_foster_care/get_started
Foster Care and Adoption Information Meetings—meetings take place in a variety of locations around Travis and Williamson County; visit the website for the current schedule.

Lonestar Social Services
Toll-Free: (833) 668-8578
Local: (512) 202-3686
info@lonestarsocialservices.com
lonestarsocialservices.com
Organization that facilitates the short-term or permanent placement of children in the Texas foster care system. They offer adoption home assessment/inspection, home safety planning, first aid and CPR training, and more. LGBTQ+ friendly; inclusive of all religions.

SAFE: Foster and Adopt in Austin
SAFE Children’s Shelter
4800 Manor Rd, Building A
Austin, TX 78723
(512) 499-0090
safeaustin.org/our-services/shelter-housing/foster-adopt
Provides foster care, adoption services, and kinship care to families in Central Texas. Services include pre-placement and ongoing training, 24-hour on-call support for families, reliable access to respite care, access to on-site medical and therapeutic staff, team support for children’s individual needs. Orientations held monthly; RSVP on the website.
The Settlement Home for Children’s Foster and Adoption Program
1600 Payton Gin Road
Austin, TX 78758
(512) 832-1252
info@settlementhome.org
www.settlementhome.org
The Settlement Home locates, screens, trains and verifies potential foster and adoptive parents. They provide continuing education and development for foster and adoptive families, as well as respite care and crisis intervention when needed.

Texas Foster Youth Justice
1 (877) 313-3688
www.texasfosteryouth.org
Provides legal support and guidance to foster youth and alumni across Texas. Website also includes a comprehensive directory of local and state resources for foster youth, such as help obtaining legal documents, receiving benefits that former foster youth are eligible for, getting into training or other programs to help with the transition out of foster care.

Baby supplies
Austin Diaper Bank
8711 Burnet Road, Suite B34
Austin, TX 78757
(512) 710-7232
info@austindiapers.org
austindiapers.org
The ADP partners with local agencies to provide diapers. A list is on the website, or you can fill out their form to find the distribution center nearest to you.

Car Seats through the Texas Department of State Health Services
(800) 252-8255
www.dshs.state.tx.us/saferiders
Free car seat education and distribution program for low-income families.

Mother’s Milk Bank Austin
(877) 813-6455
www.milkbank.org
Provides donor human milk to babies (by prescription only). Highest-priority recipients are premature and ill hospitalized infants. Their Charitable Care Program helps cover the cost for families who might not be able to pay.
Round Rock Area Serving Center  
1099 E Main St  
Round Rock TX, 78664  
512.244.2431  
rras.org  
Covers residents of the following postal codes: 78664, 78665, 78681, 78634, 78728 and 78717.  
Provides food pantry as well as diapers, baby clothes, infant formula, clothing, and more.

Texas WIC (Women, Infants, and Children)  
texaswic.org  
Nutrition support for pregnant and breastfeeding women, new moms, infants, and families with children up to age 5; who meet income guidelines. Apply online.

Childcare and afterschool programs  

Boys and Girls Clubs of the Austin Area  
(512) 444-7199  
www.bgcaustin.org/what-we-do/online-application  
After-school program for children that emphasizes scholarship, social skills, and good citizenship. Clubs take place at particular schools; check website to see if your child’s school is participating.

Child Care Aware  
www.childcareaware.org  
Provides a directory of childcare providers, as well as checklists and questions for parents and guardians to ask the potential caregivers.

City of Austin afterschool programs  
www.austintexas.gov/department/after-school-programs  
Programs for children kindergarten – 12 years old, that include a healthy snack, active play, enrichment, and homework help. Registration is required for all youth programs; see website for locations and application information.

Creative Action  
1023 Springdale Rd, Bldg 3  
Austin, TX 78721  
(512) 442-8773  
info@creativeaction.org  
www.creativeaction.org/programs/after-school  
Afterschool program for elementary students at their campus (from the end of school to 6pm), and Storybook Adventures, a program for pre-K students. The program does have a monthly fee, but financial aid is available for families who qualify.
DFPS Texas Child Care Search
Austin office: (512) 834-3426
dfps.state.tx.us/Child_Care/Search_Texas_Child_Care/ppFacilitySearchDayCare.asp
Web-based directory to help parents find licensed child care operations.

Extend-a-Care for Kids
55 N IH-35
Austin, TX 78702
(512) 472-9402
eackids.org
Provider of after-school and summer programs for elementary aged children as well as preschool and infant programs.

Workforce Solutions Capital Area Subsidized Child Care
(512) 597-7191
www.wfscapitalarea.com/ChildCareServices/ForParents
Partners with the City of Austin to provide subsidized childcare assistance for eligible low- to moderate-income working families in Travis County. When enrollment is not immediately available, there is a waitlist.

YWCA Austin
(512) 326-1222
info@ywcaaustin.org
ywcaaustin.org/what-were-doing/gateway
Contact to be connected with a Gateway Specialist. YWCA provides help for families in crisis to find short-term childcare and eventually permanent childcare options.

Children with special needs
Austin Area Resource Guide for Children with Special Needs
Online brochure with a directory of information resources, parent support, financial assistance, transportation, advocacy, early childhood intervention, education, therapy, and more, for families of children with special needs.

Children and Adults with Attention Deficit Disorder
chadd.org/
Online resource directory for parents of children with ADD and ADHD.

Easter Seals of Central Texas
www.easterseals.com/centraltx/our-programs/childrens-services/
Services include an early childhood intervention program and comprehensive outpatient rehabilitation facility for children and adolescents with disabilities.
EveryChild, Inc.
8400 North Mopac, Suite 201
Austin, TX 78759
(512) 342-8847
www.everychildtexas.org
Organization dedicated to developing family-based alternatives for children with disabilities currently residing in institutional or out-of-home placements.

Family Voices
1 (888) 835-5669
www.familyvoices.org
National grassroots network of families advocating for health care services that are comprehensive, coordinated, and culturally competent for all children and youth with special health care needs.

NAMI
namicentraltx.org/families
Offers a free 6-week course (either online or in-person) for parents and caregivers of children with mental health or behavioral concerns, providing strategies for taking care of children with these needs, and how to best support them at school and home.

Sammy's House
2415 Twin Oaks Dr.
Austin, TX 78757
(512) 453-5258
www.sammyshouse.org
Non-profit agency providing services for children both with and without special needs. They operate a child development center, a respite care program, summer camp, and family support services; the programs serve children 0-16 years old.

Texas Parent to Parent (TxP2P)
3710 Cedar Street, Box 12
Austin, TX 78705
(512) 458-8600
www.txp2p.org
Provides peer support, resource referral, and public awareness, for families of children with disabilities, chronic illnesses, or other special needs. Also publishes an online regional resource guide.

VELA
4900 Gonzales St
Austin, TX 78704
(512) 850-8281
www.velafamilies.org/for-parents
Provides peer support, workshops, parenting classes, school IEP / ARD assistance, and more, for caregivers of children with special needs. Services offered in English and Spanish.
**Divorce and co-parenting**

**Kids Exchange Network**
traviscountytx.gov/dro/kids-exchange

Group of private providers administered by the Travis County DRO; assists families with child exchange when parents need to go from one parent to the other parent without the parents meeting. Costs for service vary; visit the website for more information and a list of providers.

**Travis County Cooperative Parenting Program (CPP)**
Travis County Domestic Relations Office
1010 Lavaca
Austin, TX 78701
traviscountytx.gov/dro/parenting-class

Nine-hour series of six co-parenting classes focusing on the needs of children and parents in the aftermath of separation or divorce. Registration online or in person (at the Domestic Relations Office). Visit the website for the current schedule of classes. Classes are free.

**Texas Cooperative Parenting Online**
txparent.com

Online version of the court-approved Travis County CPP. The course costs $34.95, and may be completed on smart phone, tablet, laptop, or PC.

**Single parenting**

**CoAbode**
www.coabode.org

A network of single mothers and their children; the goal of the organization is to match families to combine resources in order to lighten financial burdens, have a home in a better school district, and have social support.

**Parents without Partners**
www.parentswithoutpartners.org

International non-profit organization supporting single parents and their children.

**Safety**

**Baby-proofing resources:**

- www.HealthyChildren.org
- www.makesafehappen.com
- Recalls.gov
- windowcoverings.org
Home Safety Checklists

St. Louis Children’s Hospital: [www.stlouischildrens.org/health-resources/pulse/home-safety-checklist](http://www.stlouischildrens.org/health-resources/pulse/home-safety-checklist)


Project ChildSafe

[projectchildsafe.org/safety/safety-kit/texas](http://projectchildsafe.org/safety/safety-kit/texas)

List of law enforcement agencies that provide a free safety kit for parents who own firearms.

Safe Baby Academy

(512) 972-SAFE (7833)

EMSPubEd@austintexas.gov


Free course from Austin Travis County EMS for expectant families or parents/caregivers of children under 12 months. Classes include: child passenger safety, home safety, water safety, safe sleep education, infant CPR/choking awareness. Car seat checks also provided. Register online or call.

Safe Kids Austin


Coalition focused on reducing child injury by promoting safety in vehicles, in and around the water, and while walking and biking. Primarily an informational website, with links to community partners.

Early childhood education

BornLearning

[bornlearning.org](http://bornlearning.org)

Public engagement campaign that helps parents, grandparents, and caregivers use everyday interactions with babies to create learning opportunities.

Child, Inc.

818 East 53rd Street

Austin, TX 78751

(512) 451-7361

[childinc.org](http://childinc.org)

Non-profit providing low-income families with early childhood education, mental health services, disabilities services, nutritional services, social services and parent engagement activities.
Early Learning Readiness @ YMCA Austin
102 E. Rundburg Ln.
Austin, TX 78753
(512) 236-9622
www.austinymca.org/programs/early-learning-readiness
Free program for children ages 2-4, designed to help develop the physical, verbal, and social skills they will need for kindergarten.

Play to Learn by KLRU
(512) 971-3101
Partnership aimed at decreasing the digital divide. The program includes a 10-week curriculum for parents and caregivers to learn skills to help children succeed in school; parents who attend at least 8 sessions receive a tablet loaded with children’s media.

Zero to Three
zerotothree.org
Provides support and education for caregivers during the developmentally critical first 3 years of a child’s life.

Education and schools
Area Public School Districts
Texas Education Agency School District Locator:
teax.texas.gov/Texas_Schools/General_Information/School_District_Locator
Enroll your child(ren): tea.texas.gov/Texas_Schools/General_Information/Enroll_Your_Child

Austin ISD
1111 W. Sixth Street
Austin, TX 78703
(512) 414-1700
austinisd.org

Pflugerville ISD
1401 W. Pecan Street
Pflugerville, TX 78660
(512) 594-0000
pfisd.org

Georgetown ISD
507 E. University Avenue
Georgetown, TX 78626
(512) 943-5000
georgetownisd.org

Round Rock ISD
1311 Round Rock Avenue
Round Rock, TX 78681
(512) 464-5000
roundrockisd.org

Other school resources
Texas Charter Schools Association
www.txcharterschools.org/
Interactive map of accredited charter schools in Texas.
Texas Education Agency
teatexas.gov
Keep up with new releases and other posted information from the TEA; see test results and school rankings.
teatexas.gov/Texas_Schools/Charter_Schools
The TEA’s information center on Texas charter schools.

Texas School for the Blind and Visually Impaired
1100 West 45th Street
Austin, TX 78756
(512) 454-8631
www.tsbvi.edu

Texas School for the Deaf
1102 S. Congress Avenue
Austin, TX 78704
(512) 462-5353 (V)
VP: (512) 569-6324
www.tsd.state.tx.us

Alternative Education and Homeschooling Resources

Alternative Education Austin
altedaustin.com
Directory of alternative school options in and around Austin. Includes private, charter, homeschool, and unschool resources for preschoolers through 12th grade.

Austin Area Homeschoolers
austinareahomeschoolers.org/
Free group and resources for homeschool families.

Keep Austin Homeschooling
atxhomeschool.com/
Online directory of homeschooling resources, such as curricula, sports, arts and music, competitions, legal matters, and more.

Treehouse Learning Community
treehouselearningcommunity.blogspot.com/
Part-time secular, inclusive co-op for homeschoolers ages 3-12.

UT High School Diploma Program
highschool.utexas.edu/homeschool
Online public high school allowing homeschool students to attend full-time or fill in gaps in their homeschool curriculum.
YMCA of Austin Homeschool Programs
www.austinymca.org/programs/homeschool-and-childcare
Physical education program for homeschoolers, free to YMCA members.

Tutoring and test prep
El Buen Samaritano
(512) 439-0700
elbuen.org/education-supports/youth-services/
Evening support program providing tutoring and supplemental education to children ages 6-12. Registration occurs 3x per year in August, January, and May.

VICTORY Tutoring
(512) 797-3098
Corrina.noriega@austinustin.texas.gov
www.austinisd.org/victory
Free tutoring to students in grades 1-12, at branches of the Austin Public Library. Volunteer tutors are matched with students and meet for regularly scheduled sessions. Visit the website for student applications.

Parenting education and support
Any Baby Can
6207 Sheridan Avenue
Austin, TX 78723
(512) 454-3743
info@anybabycan.org
anybabycan.org
Local organization providing a range of services to parents, children, and families, including: help with special healthcare needs or coping with cancer, children’s hearing aids, working with children who have development delays, supporting expecting parents and parents of young children, nurse-family partnerships for first-time pregnant mothers, parenting and childbirth classes, emotional support for families in challenges.

Austin Child Guidance Center
810 W. 45th Street
Austin, TX 78751
(512) 451-2242
www.austinchildguidance.org/services/parentworkshops.html
Parenting workshops on a variety of topics, many offered in both English and Spanish. Cost per workshop is $20. Registration required, call or visit the website to sign up.
Center for Child Protection
centerforchildprotection.org/services/education-services/
Offers parent and educator workshops on child safety and abuse prevention. Visit the website to schedule.

For Kids’ Sake
917 W. 29th St
Austin, TX 78705
(512) 476-9490
info@forkidssake.com
www.forkidssake.com/workshops
Organization that offers a wide range of workshops on parenting, child development, and other family topics. Visit the website to see the event calendar.

Parenting Press
parentingpress.com
Informational website, advertisement-free. Covers topics such as social skills, child guidance, SIDS prevention, toilet training, and many more.

Partners in Parenting
1145 W. 5th Street
Austin, TX 78703
(512) 920-3565
info@pipaustin.org
www.pipaustin.org/
Creates community for new parents through newborn groups, baby groups, second-time parent groups, and more. These groups meet in members’ homes. There are scholarships available for the groups that have membership fees; other groups have no fees.

Strong Start Parenting Support from SAFE
(512) 264-4100
www.safeaustin.org/our-services/prevention-and-education/parenting-support
Program for parents of children 0-11 years old that teaches positive strategies to improve kids’ behavior and reduce the stress of parenting. Fatherhood Specialists available to give targeted support to male caregivers.

Text4Baby
Sign up in English by texting BABY to 511411
Sign up in Spanish by texting BEBE to 511411
www.text4baby.org
Free service that sends targeted text messages to expecting parents and parents/caregivers of infants with information about pregnancy, birth, postpartum, infant care, child development, and more.
Financial assistance

**Catholic Charities Central Texas**
1625 Rutherford Ln.
Austin, TX 78754
(512) 651-6100

Provides case management, education, and emergency financial assistance (utilities, rent, and mortgage), to residents of Austin/Travis County who are experiencing a financial crisis that puts their housing at risk. Call to apply.

**Lake Travis Crisis Ministries**
107 RR 620 South, Suite 114
Austin, TX 78734
(512) 266-9810
[contact@ltcrisisministries.org](mailto:contact@ltcrisisministries.org)
[www.ltcrisisministries.org](http://www.ltcrisisministries.org)

Help for people living within the Lake Travis ISD (zip codes 78734, 78738, 78669). Provides food and financial aid, on an individualized case-by-case basis. Apply for help in person on Wednesdays from 5:30pm – 7:30pm or Thursdays from 10am – 12pm.

**Salvation Army’s Williamson County Service Center**
1930 S. Austin Ave, Suite 101
Georgetown, TX 78626

Provides urgently-needed services, including food, rent, and utility assistance, to adults and children facing the possibility of homelessness in Williamson County.

**St. Elizabeth Catholic Church – St. Vincent de Paul Society**
1520 N. Railroad Ave.
Pflugerville, TX 78660
Contact Lisa Resendez at 1 (888) 801-7837
[stelizabethpf.org/social-outreach](http://stelizabethpf.org/social-outreach)

Provides short-term, limited financial help to those in need in the Pflugerville area.

**St. Matthew’s Episcopal Church**
(512) 345-7600
Call on Tuesday from 10am – 12pm only
[www.stmattsaustin.org/Serve/1outreach-ministries.html](http://www.stmattsaustin.org/Serve/1outreach-ministries.html)

Assistance with utility bills and rent payments for individuals and families; must go through an application process.
Food pantries

The Caring Place
2001 Railroad Avenue
Georgetown, TX 78626
(512) 943-0700

Food Pantry
Monday – Friday 9:00am – 4:00pm; Thursdays open until 6:00pm: Food for individuals and families with a crisis-related need. 12-day supply of food; qualifying families can visit the food pantry once per month.

Fresh Food for Families
1st, 3rd, and 5th Monday of each month from 9:00am – 9:45am: fresh fruits and vegetables distributed first-come, first-served

Our Daily Bread
Monday – Friday starting 9:00am and while supplies last: one bread and one pastry item per family per day, first-come, first-served

HOPE (Healthy Option Program for the Elderly)
2nd Tuesday of the month from 9am – 12pm: proof of income and age required, delivery available for the housebound; program provides nutritious, supplemental non-perishable groceries

Heaven’s Harvest
1734 Rutland Dr
Austin, TX 78758
Mondays and every 3rd Friday of the month

Hill County Community Ministries
1005 Lacy Drive
Leander, Texas 78641
(512) 259-0360

Food Pantry
Mon-Fri: 9am – 12pm & 1pm – 3pm; extended Thurs until 7pm
Serving zip codes: 78613, 78641, 78642, 78645, 78717, 78726, 78729, 78732, 78750, & 78759
Visit office with ID and proof of address

Fresh Food for All
Distributes fresh fruits, vegetables, eggs, and bread to all (no documentation required)
Facebook.com/HCCM.org
Contact Jen Searight
Jennifer.searight@hccm.org (512) 259-0360 x 206

- 1st Tuesday of every month, 12:00-2:00pm at ACC Cypress Creek (in front of Building #2000)
  1555 Cypress Creek Rd, Cedar Park, TX 78613
- 1st Friday of every month, 9:00-11:00am at Bethany United Methodist Church
  10010 Anderson Mill Rd, Austin, TX 78750
- 2nd Tuesday of every month, 2:00-4:00pm at Knights of Columbus Hall
  500 West Davilla Street, Granger, TX 76530
- 2nd Friday of every month, 9:00-11:00am at Travis Co. Jonestown Community Center
  18649 FM 1431, Jonestown, TX 78645
- 3rd Tuesday of every month, 12:00-2:00pm at ACC San Gabriel
  449 San Gabriel Campus Drive, Leander, TX 78641
- 3rd Friday of every month, 9:00-11:00am at Live Oak Unitarian Universalist Church
  3315 El Salido Parkway, Cedar Park, TX 78613
- 4th Saturday of every month, 12:00 - 2:00 pm at Florence City Hall
  106 S. Patterson Ave., Florence, TX

**St. Andrews Presbyterian Church**
14311 Wells Port Drive
Austin, TX 78728
(512) 251-0698
2nd and 4th Saturday of each month, 10am – 12pm : Food pantry, limited baby formula and diapers available

**Food benefits & grocery assistance**

**Commodity Supplemental Food Program**
(512) 684-2117
distributionprogram@centraltexasfoodbank.org
centraltexasfoodbank.org/get-help/help-seniors
Seniors 60+ years of age who meet the income guidelines on the website qualify for CSFP, which provides a free box of 25 to 30 pounds of groceries each month.

**Supplemental Nutrition Assistance Program (SNAP)**
Texas Health and Human Services Benefits Office
4616 Howard Lane
Austin, TX 78728
Eligibility: must be a US citizen or qualified legal immigrant; must have less than $5000 in assets; gross income must not exceed 130% of federal poverty guidelines; assistance for people between 18-59 years of age. Apply online www.yourtexasbenefits.com or at the HHS office.

For assistance with applying to SNAP, WIC, TANF, and more:
SNAP Education and Outreach at Capital Area Food Bank
8201 S. Congress Avenue
Austin, TX 78745
(512) 282-2111
Sustainable Food Center’s Double Dollars
(512) 236-0074
Double Dollars doubles the dollar amount of Lone Star (SNAP), WIC, and FMNP vouchers when used at SFC Farmers’ Markets. Visit the farmers’ market Double Dollars booth to get started or call for more information.

Other food resources

Bountiful Baskets Food Co-Op
Pickup location:
CASA Mechanical Services (parking lot)
A.W. Grimes Blvd @ Old Settlers Blvd
Round Rock, TX
Pickup begins at 9am.
www.bountifulbaskets.org
Non-profit organization that pools member resources to purchase fresh produce in bulk. Large basket of fruits and vegetables costs $15 (approximately 20 lbs of produce per basket).

Community Food Gardening Class by the Sustainable Food Center
(512) 220-1083
sustainablefoodcenter.org
Trained facilitators lead classes that teach the essentials of planting and caring for a food garden, with special attention to how to grow food in Central Texas climate. Classes offered in English and Spanish.

Green Corn Project
www.greencornproject.org
GCP installs food gardens for elderly, low-income, and disabled community members as well as for elementary schools, community centers, and shelters in under-served areas of Austin. Application available on the website.
Healthcare

Programs & benefits

Affordable Care Act Marketplace
www.healthcare.gov
For help enrolling in coverage:

Enroll ATX – Central Health
www.centralhealth.net/enroll-atx
Listing of free health coverage enrollment assistance.

Foundation Communities
5900 Airport Blvd 2600 W. Stassney Ln.
Austin, TX 78752 Austin, TX 78745
(737) 717-4000
enroll@foundcom.org
www.foundcom.org/health-programs/health-insurance-enrollment
Free health coverage enrollment assistance (ACA, CHIP, MAP, and Medicaid); available during open enrollment period (November 1st- December 15th).

Medical Assistance Program (MAP)
(512) 978-8130
www.centralhealth.net/map
Local programs provided by Central Health that cover medical care for qualifying Travis County residents.

Medicaid and Children’s Health Insurance Program (CHIP)
www.YourTexasBenefits.com
Medicaid and CHIP cover medical expenses for children and people with disabilities who meet income requirements. Includes dental, vision, prescription, and medical coverage.

Medicaid Buy-in for Adults
Find an HHSC benefits office: 1 (877) 541-7905
hhs.texas.gov/services/health/medicaid-chip/programs/medicaid-buy-adults
Medicaid health care services for adult individuals with disabilities who work.

Healthy Texas Women
1 (877) 541-7905
www.healthytexaswomen.org
Program through Texas Health & Human Services that provides free or affordable women’s health services such as annual exams, family planning, and disease screenings to eligible adults.

Discounted medication programs
- Needy Meds www.needymeds.org
- Good RX www.goodrx.org
**Pharmaceutical Assistance Programs**
Samaritan Health Ministry (SHM) – Application Assistance for Pharmaceutical Assistance Programs
700 W. Whitestone Blvd, Ste A
Cedar Park, TX 78613
512 (331)-5828
[www.theshm.org](http://www.theshm.org)
Clinic for uninsured families, can help connect patients to assistance programs through pharmaceutical companies that help pay for medications.

[www.medicineassistancetool.org](http://www.medicineassistancetool.org)
Resource to help provide transparency about medicine costs and assist users in locating lower-cost medication.

**Medical**

**El Buen Samaritano – The Wallace Mallory Clinic**
7000 Woodhue Dr.
Austin, TX 78745
(512) 439-0701
[www.elbuen.org/health/clinic](http://www.elbuen.org/health/clinic)
Payment Accepted: $40 first visit, $30 each visit after. Serves patients who have no form of health insurance.

**CommUnityCare**
Southeast Health and Wellness Center
2901 Montopolis Dr
Austin, TX 78741
(512) 978-9901
Walk-in care hours:
Monday – Saturday 7:15am – 8pm

Hancock Center
1000 E. 41st St, Ste 925
Austin, TX 78751
(512) 978-9940
Walk-in care hours:
Monday – Sunday 8am – 7:30pm

For appointment scheduling: (512) 978-9015
[www.communitycaretx.org](http://www.communitycaretx.org)
24 locations throughout Austin and Travis County. The two locations above are walk-in clinics for pediatric patients 6 months of age or older and adult patients; other locations provide primary care services by appointment. Payment Accepted: Sliding Fee Scale, Medicaid, Medicare, CHIP, MAP, or Private Insurance.

**Lone Star Circle of Care**
Multiple locations throughout the Austin/Round Rock area – see website for locations & specialties
1 (877) 800-5722
[www.lonestarcares.org](http://www.lonestarcares.org)
Services include behavioral and mental health, dentistry, family medicine, ob/gyn, pediatrics, young adult health, pharmacy, senior care, and vision. Payment accepted: Sliding Fee Scale, Private Insurance, Medicaid, or MAP.
**People’s Community Clinic**  
2909 N Interstate Highway 35,  
Austin, TX 78722  
(512) 478-4939  
Other locations for specialities  
[www.austinpcc.org](http://www.austinpcc.org)  
Primary care for adult, adolescent, pediatric, and prenatal patients. Payment accepted: Sliding fee scale for uninsured patients, Medicare, Medicaid, Ambetter, Ideal Care, BlueCross BlueShield of Texas, or CHIP.

**Seton Community Health Centers**  
- McCarthy CHC  
  2811 East 2nd St.  
  Austin, TX 78704  
  (512) 324-4930  
- Kozmetsky CHC  
  3706 S. 1st St.  
  Austin, TX 78704  
  (512) 324-4940  
- Topfer CHC  
  8913 Collinfield Dr.  
  Austin, TX 78758  
  (512) 324-6850  
[healthcare.ascension.org](http://healthcare.ascension.org)  
Family medicine doctors and nurse practitioners, senior care, ob/gyn services, and pediatric care. Payment accepted: Sliding Fee Scale, Medicare, Medicaid, or CHIP.

**UT Family Wellness Center**  
(Affiliated with CommUnityCare)  
2901 N IH 35  
Austin, TX 78722  
(512) 232-3900  
[www.utexas.edu/nursing/fwc](http://www.utexas.edu/nursing/fwc)  
Payment Accepted: Sliding Fee Scale, Medicare, MAP. Patients must live in Travis County and have Medicare or be uninsured to be eligible for services.

**Volunteer Healthcare Clinic**  
4214 Medical Parkway  
Austin, TX 78756  
(512) 459-6002  
[www.volclinic.org](http://www.volclinic.org)  
Clinics are Tuesdays and Thursdays at 5pm.  
Payment Accepted: $5 donation recommended, but not required. Patients must live in Travis County and may not have any form of health insurance.
**Mental and behavioral health**  
*(See Counseling section for therapists, counselors, and coaches)*

**Psychiatric hospitals, in-patient, and out-patient programs**

**Ascension Seton Outpatient Programs**

5407 Clay Ave  
Austin, TX 78756  
301 Seton Parkway, Ste 103  
Round Rock, TX 78665

Speak to a Behavioral Health Navigator: (512) 324-2039  
www.seton.net/behavioral-health-care/outpatient-programs

Intensive outpatient programs for adult mental health and substance use concerns; intensive outpatient program for adults struggling with PTSD. Psychiatric services for adults, veterans, and senior adults.

**Austin Lakes Hospital**

1025 E 32nd Street  
Austin, TX 78705

For information or a no-cost assessment: (512) 544-5253  
www.austinlakeshospital.com

Center offering inpatient care for adults in crisis as well as senior adults; outpatient programs include a partial hospitalization program and intensive outpatient programs.

**Austin Oaks Hospital**

1407 W. Stassney Ln  
Austin, TX 78745  
(512) 593-7347  
www.austinoakshospital.com

The hospital offers adult inpatient and outpatient programs, child/adolescent inpatient and outpatient programs, expressive therapy, and free psychiatric assessments.

**Dell Children's Behavioral Health**

4900 Mueller Blvd  
Austin, TX 78723

To schedule an assessment: (512) 324-0029  
childrensmentalhealth@ascension.org  
www.dellchildrens.net/behavioral-health

Psychiatric care for children and adolescents between 6 and 17 years old. Programs include both inpatient and intensive outpatient care.
Cross Creek Hospital
8402 Cross Park Dr
Austin, TX 78754
1 (866) 249-1963
www.crosscreekhospital.com
Inpatient treatment for adults and adolescents 12-17 years old, partial hospitalization for adults, program for older adults, and medical detox program; approach is based on holistic therapies.

Georgetown Behavioral Hospital
3101 S. Austin Ave
Georgetown, TX 78626
(512) 819-1100
www.georgetownbehavioral.com
Acute care psychiatric hospital with inpatient services for teens, adults, and seniors; intensive outpatient programs also offered.

Seton Shoal Creek Hospital
3501 Mills Ave
Austin, TX 78731
(512) 324-2000
Inpatient services for children, adolescents, and adults; outpatient programs for adult mental health and substance use concerns.

Online resources
Anxiety and Depression Association of America
www.adaa.org
International non-profit dedicated to the prevention, treatment, and cure of anxiety, depression, OCD, PTSD, and more. Website includes a network of mental health professionals, education resources, and support for individuals.

BeThe1To
www.bethe1to.com
Partnership of crisis support services; website includes 5 steps for suicide prevention and many other resources.

I’m Alive
www.imalive.org
Online chat for suicide prevention and individuals in crisis, staffed by trained, supervised volunteers.

MentalHealth.gov
www.mentalhealth.gov
U.S. Department of Health & Human Services-sponsored website which includes information about mental and behavioral health disorders, issues, and conditions.
Mental Health First Aid  
www.mentalhealthfirstaid.org  
Skills-based training course that teaches participants about mental health and substance use issues; website includes resources on many areas of focus.

National Alliance on Mental Illness  
1 (800) 950-NAMI (6464)  
info@nami.org  
www.nami.org  
U.S. grassroots mental health organization which provides education programs for families and individuals affected by mental illness; advocates for people with mental illness in public policy; provides public awareness events as well as a free information and support helpline.

National Center of Excellence for Eating Disorders  
1 (800) 931-2237  
www.nceedus.org  
Training, education, and support for health professionals, researchers, and individuals living with and recovering from eating disorders.

National Institute of Mental Health (NIMH)  
1 (866) 615-6464  
nimh.nih.gov  
Provides information on statistics, clinical trials, and research into mental health conditions.

Psychology Today  
www.psychologytoday.com  
National directory of therapists, psychiatrists, therapy groups and treatment facility options.

U Lifeline  
www.ulifeline.org  
Online resource mental health resource for college students.

Mental health apps for iPhone and Android:  
Headspace – www.headspace.com  
Teaches mindfulness and meditation techniques.

MindShift – www.anxietybc.com/mobile-app  
App aimed at youth which teaches relaxation skills, new thinking patterns, and healthy activities.

Moodfit – www.getmoodfit.com  
Tools for mindfulness, cognitive behavior therapy, gratitude, relaxation and breathing, designed to help users improve mood.
Mood Mission – www.moodmission.com
Evidence-based app designed to help users overcome feelings of depression and anxiety through new coping skills.

notOK – www.notokapp.com
Free app developed by teens for teens to connect people in crisis with immediate support from friends, family, and peer networks.

**Dental**

**Capital Area Dental Foundation**
3305 Steck Avenue, Ste 200
Austin, TX 78757
(512) 992-1217
www.capitalareadentalfoundation.org
Provides emergency dental care to low-income individuals through a partnership with St. Vincent de Paul. Services are free to the patient.

**CommUnityCare Dental Health**
North Central Health Center
1210 W. Braker Lane
Austin, TX 78758
(512) 978-9880
communitycaretx.org/programs-services/services/dental.html
Monday – Thursday 7am – 9pm, Friday 7am – 6pm, Saturday 8am – 12pm
4 other Dental Services Locations: Ben White, RBJ, South Austin, Southeast Health and Wellness Center; see website for addresses.
Dental coverage provided to people who are on MAP (Medical Assistance Program), managed care patients, Medicaid patients under 18, or a Medicare beneficiary who is a CommUnityCare health patient. Emergency dentistry and some other services are also available for self-pay patients of CommUnityCare clinics. They also operate the School Based Sealant Program for Austin ISD Title 1 schools.

**Dental Hygiene Program at Austin Community College**
3401 Webberville Rd
Building 8000, Room 8162
Austin, TX 78702
(512) 223-5710
sites.austincc.edu/health/dhyg/patient-info/
The program accepts patients who at 6 years and older, can commit to more than one appointment, and are comfortable receiving care from a student, under a licensed dental professional’s supervision. Services provided at: head and neck cancer screening, dental x-rays, complete dental examination, and thorough teeth cleaning.
Health Alliance for Austin Musicians (HAAM) Dental Program  
(512) 541-4226  
info@myhaam.org  
myhaam.org  
HAAM members can receive up to $600 of dental care annually to use at one of 86 HAAM dental providers (who have agreed to a reduced fee schedule). Members can find more information on the website.

Hope Medical Clinic – Get Up Project  
8101 Cameron Road, Suite 101  
Austin, TX 78754  
(512) 766-9979  
guptexas@gmail.com  
www.getupproject.org/for-patients/4585416928  
By appointment only, call to schedule  
Dental restorative and preventative care (no cosmetic care) available free of charge for underinsured and uninsured patients.

Lone Star Circle of Care  
Georgetown Dental Center (adults and children)  
2411 Williams Dr. Suite 111  
Georgetown, TX 78628  
Round Rock Dental Center (children only)  
2120 N. Mays Street, Suite 430  
Round Rock, TX 78665  
Bastrop Dental Center (adults and children)  
605 Old Austin Hwy  
Bastrop, TX 78602  
Patient Navigation phone: 1 (877) 800-5722  
lonestarcare.org/service/dentistry/  
Federally qualified community health centers providing general dentistry services. Medicaid, Medicare, CHIP, MAP, and most insurance accepted; discounted services for the un- or under-insured on a sliding fee scale based on income and household size.

Manos de Cristo  
4911 Harmon Avenue  
Austin, TX 78751  
(512) 477-2319  
www.manosdecristo.org/dental  
Monday – Friday, 7am – 7pm; Saturday 8am – 2pm. Closed Sundays and when AISD is closed. Dental services for children, adults, and seniors at a reduced rate. Services range from regular cleanings, exams, and X-rays to fillings, sealants, and prosthetics. Emergency walk-ins on a first come, first served basis.
Texas Mission of Mercy – Texas Dental Association Smiles Foundation
1946 S. IH 35 Frontage Road
Suite 300
Austin, TX 78704
www.tdasmiles.org/texas-mission-of-mercy
Mobile dental clinic that travels around the state providing basic dental care to Texans with limited resources or access to care. See website for a full list of event dates and locations.

Samaritan Health Ministries
700 West Whitestone Boulevard, Suite A
Cedar Park, TX 78613
(512) 331-5828
www.theshhm.org
Dental care provided to the uninsured. Payment is based upon a sliding scale fee, determined by income and family. ID, proof of income, and proof of residency required for services.

St. David's Foundation Dental Program
(512) 879-6247
www.stdavidsfoundation.org/our-programs/dental-program
Mobile dental clinics that visit elementary schools and provide free dental screenings, sealants, and acute care during the school year. When school is out of session, the dental clinic vans serve adults and families.

Vision
CommUnity Care Vision Voucher Program
(512) 978-9015
communitycaretx.org/programs-services/programs/eyecare.html
Vouchers for vision exams and eyeglasses for patients at CommUnity Care or their community partners. Available to MAP, Medicare, and sliding fee scale patients; one vision voucher every two years per patient; vouchers expire after 60 days.

EyeBuyDirect
(855) 393-2891
eyebuydirect.com
Wholesale-priced eyeglasses for sale; frames starting at $8 a pair.

EyeCare America
www.aao.org/eyecare-america
A program through the American Academy of Optamology offering medical eye exams, often at no out-of-pocket cost. The program focuses on seniors 65 and older, and on providing glaucoma eye exams to those who are eligible and uninsured. Eyeglasses are not covered. Patients must visit the website to screen for eligibility.
Eyes of Hope
vspglobal.com/cms/vspglobal-outreach/gift-certificates.html
Certificate programs for adults and children, including those affected by disaster, for no-cost access to eye care and new glasses. Mobile eye clinics available in some areas. Visit the website for eligibility and to find a provider.

InfantSEE
www.infantsee.org/
No-cost eye assessments for infants 6-12 months old. Visit the website to locate a provider.

New Eyes
new-eyes.org/application
Provides a basic pair of single or lined bifocal lenses, for individuals who have no other resources with which to obtain eyeglasses. Applicants must have an eye exam before applying; resources for free eye exams available on the website.

OneSight OnSite Voucher Program
onesight.org/faqs
Vouchers for eyeglasses available to patients whose visual and financial need is verified by a 501(c)(3) non-profit organization (including schools and churches). Visit the website for more information.

Prevent Blindness
preventblindness.org
Comprehensive online resources about healthy vision for children and adults; information included about some programs and providers for low- and no-cost care.

ReSpectacle
www.respectacle.org/
Online database of high quality used glasses provided for free. Enter your prescription information to be matched with best fit glasses.

Zenni Optical
zennioptical.com
Low-priced eyeglasses starting at $6.95 a pair.

Hospice and end-of-life care
Austin Palliative Care
1918 Leander Road
Georgetown, TX 78628
(512) 397-3360
austinpalliativecare.com/what-is-palliative-care
Palliative services for hospice patients as well as patients suffering from chronic illness, long-lived disease, or side effects caused by illness or medication.
Elder Options of Texas
www.elderoptionsoftexas.com/Services/Austin/hospice_end_of_life_care
Directory of elder care services and providers.

Hospice Austin
4107 Spicewood Springs Road, Suite 100
Austin, TX 78759
(512) 342-4700
info@hospiceaustin.org
www.hospiceaustin.org
Non-profit hospice providing end-of-life care for those with serious illnesses, and support for families through education and bereavement care.

Addiction / substance use disorder
Sober Austin: Addiction and Recovery
www.soberaustin.com
Comprehensive directory of addiction and recovery resources, focused on Austin but also including other Texas listings and national resources. Extensive listings of sober living transitional homes.

Substance Abuse and Mental Health Services Administration
Helpline: 1 (800) 662-HELP (4357)
www.samhsa.gov
Government administration working to advance behavioral health. Helpline provides treatment and referral information 24/7.

Texas Health and Human Services: Mental Health & Substance Use
hhs.texas.gov/services/mental-health-substance-use
State resources for crisis services, adult and youth substance use, and other mental and behavioral health services.

Group meetings and 12-step programs
Alcoholics Anonymous Austin
(512) 444-0071
www.austinaa.org
Find a meeting using the online calendar and map, or download a printable schedule. 24-hour hotline providing information about AA meetings and events in the local AA community.
Austin Al-Anon and Alateen Information Center
6301 Manchaca Road, Ste. F
Austin, TX 78745
(512) 441-8591
inquiry@austinalanon.org
www.austinalanon.org
Provides information about Al-Anon/Alateen programs in and around Austin, a telephone answering service staffed by volunteers, and serves as a literature distribution center.

Austin Galano Club
6809 Guadalupe Street
Austin, TX 78752
info@austingalano.org
www.austingalano.org
Organization serving LGBTQIA+ individuals and allies in recovery; their space hosts 12-step programs as well as other recovery-related events and social functions.

Central Texas Area Narcotics Anonymous
1108 Lavaca Street Ste. 110-284
Austin, TX 78701
Helpline: (512) 480-0004
www.ctana.org
Directory, maps, and schedules for NA meetings in the Austin area.

Cocaine Anonymous
P.O. Box 80404
Austin, TX 78708
www.ca-scta.org
Listing of meetings and printable literature.

Texas Crystal Meth Anonymous
24-Hour National Helpline: 1 (855) METH-FREE / 1 (855) 638-4373
www.cmatx.org
Schedules of meetings, which include gay and lesbian meetings, men’s and women’s only, hearing impaired, young people, and beginner’s meetings. Website includes other resources for those in recovery.
**Rehabilitation and treatment programs**

**Austin Drug and Alcohol Abuse Program OutPatient Rehab**  
7801 N. Lamar Bldg D #109  
Austin, TX 78752  
(512) 454-8180  
info@adaap.com  
www.adaap.com  
Outpatient rehabilitation program; relapse prevention program. Insurance accepted as well as sliding scale payment plans that are income based.

**Austin Recovery**  
4201 South Congress, Suite 202  
Austin, TX 78745  
Admissions: (512) 697-8600  
Main Office: (512) 697-8500  
info@austinrecovery.org  
austinrecovery.org  
Affordable addiction recovery services for adult men and women, pregnant women, and parenting women with small children. Insurance is accepted and sliding-scale or payment plans are available. Programs include medical detox, residential and outpatient treatment, an alumni association, and more.

**Phoenix House**  
400 W. Live Oak Street  
Austin, TX 78704  
1 (844) 748-3927  
Contact: Kelly Aubry  
KAubry@phoenixhousetx.org  
Outpatient and residential services for teens, adult outpatient services, assessment and evaluation, and prevention and education services. Insurance accepted. Multiple locations in Austin and Round Rock.

** Salvation Army Adult Rehabilitation Center (Men’s Program)**  
4216 South Congress Avenue  
Austin, TX 78704  
(512) 447-2272  
salvationarmyaustin.org/rehabilitation/

**Reproductive and sexual health**

**allgo**  
www.allgo.org  
Organization of queer people of color which sponsors community wellness events around relationships, sexuality, and HIV/AIDS prevention, and safer sex education.
Austin Free Condom Map
www.tinyurl.com/austinfreecondoms
Map provided by Austin Public Health showing locations where free condoms, safer sex supplies, and public health services can be obtained.

Austin Public Health Sexual Health Clinic
RBJ Health Center, 1st floor
15 Waller Street
Austin, TX 78702
(512) 972-5430
www.austintexas.gov/sexualhealthclinic
Monday – Friday 8am – 12pm & 1pm – 5pm
Provides evaluation, diagnosis, and treatment of sexually transmitted infections. Fee for examination and treatment is $20 (which includes all laboratory testing).

Austin Women’s Health Center
1902 S. IH-35 Ste A
Austin, TX 78704
(512) 443-2888
www.austinwomenshealth.com
Comprehensive gynecological health care and compassionate abortion services in a private and supportive environment.

Bedsider
www.bedsider.org
Online birth control support network for women 18-29, working to ensure that young people have the power to decide if, when, and under what circumstances to get pregnant.

CommUnity Care
Springdale Office
7112 Ed Bluestein Blvd, Ste 105
Austin, TX 78723
(512) 978-8700
www.communitycaretx.org
Gynecology services, obstetrics and family planning, women’s health exams including breast and cervical cancer screenings, screening and treatment for STIs for both women and men, infertility screening. Family planning services offered at all CommUnityCare locations; prenatal/postnatal care, labor and delivery, and some other women’s health services only available at the Austin Ob/Gyn affiliate locations (including the one above).

Fund Texas Choice
1 (844) 900-8908
www.fundtexaschoice.org
Helps to pay for accommodation and transportation for Texans needing abortion procedures.
Lilith Fund
1 (877) 659-4304
www.lilithfund.org
Assists Texans in paying for an abortion when they can’t afford it.

People’s Center for Women’s Health and Prenatal Care
2909 N IH-35
Austin, TX 78722
(512) 478-4939
www.austinpcc.org
Provides prenatal care and family planning, obstetrics, breastfeeding counseling, teen prenatal & parenting program, gynecology, well-woman care, and more.

Planned Parenthood of Greater Texas, Inc.
North Austin Health Center & Abortion Services Center
9041 Research #250
Austin, TX 78758
(512) 331-1288
www.plannedparenthood.org
3 other locations in the great Austin area, see website for details.
Services include abortion, birth control, HIV testing, men’s health care, emergency contraception, pregnancy testing & services, STI/STD testing/treatment/vaccines, women’s health care.

Whole Woman’s Health of Austin
4100 Duval Road, Bldg 2 Ste 201
Austin, TX 78759
(512) 250-1005
info@wholewomanshealth.com
www.wholewomanshealth.com/clinic/austin
Comprehensive reproductive healthcare services for women, including abortion care and emergency contraception.

Women’s Health and Family Planning Association of Texas
1023 Springdale Rd, Bldg 1 Ste J
Austin, TX 78721
(512) 448-4857
info@whfpt.org
www.whfpt.org
Organization that partners with family planning clinics to ensure women, men, and adolescents in Texas can access high quality reproductive healthcare services, regardless of citizenship status.
Women’s Health Texas  
Renaissance Women’s Group  
12201 Renfert Way, Ste 225  
Austin, TX 78758  
(512) 660-6856  
www.womenshealthtx.com  
Group of 90+ medical practitioners working at 20 locations throughout Austin/San Antonio – address listed above is the closest clinic to the WB Library.  
Services include birth control, fertility care, gynecology, ob/gyn surgery, menopausal care, obstetrics, prenatal and postpartum care, screenings and tests, and well-woman exams.

Pregnancy and postpartum  
Please note: many of the clinics listed above also provide prenatal and postpartum services

Austin Expecting  
www.austinexpecting.org  
Online directory of prenatal, birth, and postpartum resources in and around Austin.

CHIP Perinatal / Medicaid for low-income pregnant women  
yourtexasbenefits.hhsc.texas.gov/programs/health/women/chip-perinatal  
Programs for low-income pregnant women who don’t have any other health coverage; benefits include prenatal doctor visits, medications that are prescribed, prenatal vitamins, labor and delivery, checkups and other benefits for the baby after leaving the hospital.

Giving Austin Labor Support (GALS)  
(512) 934-2171  
www.givingaustinlaborsupport.org  
Volunteer-based organization that provides emotional, physical, and informational support to those who are under-supported through their birth experience. To qualify for the prenatal program, a family must be under 200% of the Federal Poverty Level.

Pregnancy and Postpartum Health Alliance of Texas  
www.pphatx.org  
Information and resources for those affected by perinatal mood disorders, such as postpartum depression or anxiety. Services include therapy voucher, psychiatric voucher, and postpartum doula programs.
Higher education

ApplyTexas
www.applytexas.org
Apply for admission to any Texas public university, as well as to participating private and community colleges from one portal; apply for scholarships from participating universities.

Austin Community College
Admissions – www.austincc.edu/admissions
No fee to apply, applications are accepted year-round.
Student Support – www.austincc.edu/student-support
Free academic, personal, and financial support services for ACC students.

Austin ISD College & Career Readiness
Maritza Gonzalez: (512) 414-9757
Maritza.gonzalez@austinisd.org
www.austinisd.org/college-career
Resources from Austin ISD such as college readiness checklists by grade, comparisons of careers and expenses, tools to find and compare colleges and universities, and more.

Austin National College Fair
(703) 836-2222 ext. 14
collegefairs@nacacnet.org
www.nacacfairs.org/attend/national-college-fairs/austin-college-fair
Free to the public college fair featuring institutions from across the U.S. and abroad.

Capital IDEA
(512) 457-8610
outreach@capitalidea.org
www.capitalidea.org
Financial assistance, support and guidance for adult learners and non-traditional students who are seeking a degree. Eligible individuals are committed to going to school full-time, are at least 18 years of age, hold a high school diploma or GED, are a U.S. citizen or permanent resident, and qualify as low-income (based on Federal Poverty Guidelines).

Center for First-Generation Student Success
firstgen.naspa.org/programs-and-services
Programs for first-generation student success.
College for All Texans
www.collegeforalltexans.com
Resource site for students still in secondary education, active-duty military and veterans seeking high education, and adult learners/non-traditional students. Site includes information about college admissions, degree programs, college costs, financial aid, making a plan for college success, transferring, and more. Part of a program called **60 x 30 TX** which aims to see at least 60% of Texans ages 25-34 hold a certificate or degree.

College Forward
info@collegeforward.org
www.collegeforward.org
Program pairing high school students from underserved populations and their families with College Access Coaches. Eligible students are in the top 60% of their class, qualify for the National School Lunch Program or are the first generation in their family to attend college, and are current students at one of the following area high schools: Connally, Crockett, Del Valle, Elgin, Hays, Lehman, Manor, Manor New Tech, Pflugerville, Stony Point, or Travis.

Colleges That Change Lives
www.ctcl.org
Provides printed materials and outreach efforts to students, families, college counselors, and schools, in order to promote a student-centered college search process. The colleges included in their directory have a wide range of perspectives, institutional missions, and pedagogical strategies.

Federal Student Aid
www.studentaid.ed.gov
U.S. Department of Education office responsible for the FAFSA (Financial Aid for Students Application), Direct PLUS loans applications, and more. There are also resources for outside scholarships, grants, and aid money.

Foundation Communities Prosper Centers
College Hub North
5900 Airport Blvd
Austin, TX 78752
(512) 610-4012
collegehub@foundcom.org
www.foundcom.org/prosper-centers/college-hub
Center for prospective and current college students to receive coaching, one-on-one guidance, college support services, and assistance completing financial aid applications. Services are free to anyone making less that $55,000/year.

Generation TX
www.gentx.org
Resources on preparing, paying for, and attending college for TX residents.
Higher Education Resource Guide for Students with Disabilities
Publication from the Texas Council for Developmental Disabilities, which addresses thinking ahead about higher ed and career options, school selection and application process, disability services offices at Texas colleges and universities, and more.

Rotary Club
my.rotary.org/en/search/club-finder
Most Rotary clubs offer college scholarships; there are 15 clubs in the Austin area, use the link above to find your nearest location.

StudentScholarships.org
www.studentscholarships.org
Database of scholarship information, always free for students to use.

Texas Guaranteed Tuition Plan
www.tgtp.org
State program (formerly known as the Texas Tomorrow Fund) that gives families the chance to prepay tomorrow’s college tuition and required fees at Texas public & private colleges and universities at today’s cost.

University of Texas
admissions.utexas.edu
Admissions website for UT; resources include residency requirements, admissions research, glossary, counselor resources, and more information for prospective students.
HIV / AIDS

AIDS Services of Austin
Main Campus                                  Jack Sansing Dental Clinic
7215 Cameron Rd                               711 West 38th Street, Suite E-4
Austin, TX 78752                              Austin, TX 78705
Monday – Friday, 9am – 5pm
(512) 458-2437
Asa.mail@asaustin.org
www.asaustin.org/services

Programs and services focused on preventing new transmissions and helping people living with HIV.

- ASA Moody Medical Clinic provides HIV & Primary care, PrEP/PEP, sexual wellness, and behavioral health services.
- Online free condom store for local residents
- Jack Sansing Dental Clinic provides dental care for people living with HIV
- Case management
- Food & nutrition services
- Housing assistance
- Health insurance & medication assistance
- Group social support spaces for men and women
- Legal assistance
- Early intervention services

ASHWell Medical Clinic (Austin Sexual Health and Wellness)
8101 Cameron Road, Suite 105
Austin, TX 78754
(512) 467-0088
ashwellatx.org

Medical services including HIV testing, PrEP and PEP, HIV treatment, vaccinations, and more; as well as HIV case management and holistic therapies. Gender affirming care also available. Most services offered at low- to no-cost.

Austin Outreach and Community Service Center
314 E. Highland Mall Blvd, Ste. 100
Austin, TX 78752
(512) 428-4490
austinoutreach@aol.com
www.austinoutreach.org

All clients are given free coupons for HIV testing and counseling services. Provides specialized services and resources for African Americans in the areas of health, education, and HIV prevention. Programs include SISTA Project (educating women about HIV/AIDS/STDs/Hepatitis C and providing support for women with diagnoses), HIV Prevention and Education Project, Community Outreach in which they provide trainings to local churches, and Adopt-a-Family helping those in need during the holiday seasons.
Community Aids Resources and Education (C.A.R.E.) – Integral Care
(512) 472-HELP (4357)
integralcare.org/
Program helps adults living with or at risk of getting HIV who also live with a mental illness and/or use alcohol or drugs.

CommUnityCare – David Powell Health Center HIV Services
4614 N. IH 35
Austin, TX 78751
(512) 978-9100
Monday, Thursday, Friday – 8am – 5pm; Tuesday 8am – 6pm; Wednesday 8am – 8pm
communitycaretx.org/programs-services/services/hiv.html
HIV-specific health services through coordinated teams including physicians, nurse practitioners, RNs, medical case management, social workers, mental health services, nutritionist, laboratory, and pharmacy services. Provided to eligible HIV-positive adults at any point on the HIV disease continuum. Medicare and Medicaid accepted along with most insurance plans; assistance provided in applying for programs for low-income, un- or under-insured patients.

The KIND Clinic
Central Austin Clinic: North Austin Clinic:
1101 W. 40th Street #102 8140 N. Mopac Expy. Bld. 2, Ste. 130
Austin, TX 78756 Austin, TX 78759
(512) 853-9547 (512) 853-9547
kindclinic.org
HIV testing and care, including free access to services and support for PrEP and PEP, medication and care for a healthy and empowered life with HIV/AIDS.

Project Transitions
701 Woodrow Avenue
Austin, TX 78757
(512) 454-8646
info@projecttransitions.org
www.projecttransitions.org
Serves people with HIV and AIDS by providing supportive living, housing, recuperative care and hospice.
Rural AIDS Services Program
215 So. Reimer Avenue, Suite 130
San Marcos, TX 78667
Stacy Martinez, coordinator: (512) 392-1161, ext. 329
smartinez@communityaction.com
communityaction.com/our-services/health-services/rural-aids-assistance-program/
Provides case management, transportation, financial assistance, emergency food vouchers, and linkage to other resources for individuals living with HIV/AIDS in Bastrop, Blanco, Burnet, Caldwell, Fayette, Hays, Lee, Llano, and Williamson counties.

Texas HIV Medication Program
1 (800) 255-1090
www.dshs.state.tx.us/hivstd/meds/
Provides medications for HIV treatment to low-income Texans who meet eligibility criteria.

The Q Austin
1023 Springdale Rd, Bldg 14
Austin, TX 78721
(512) 600-8378
Tqa.info@asaustin.org
theqaustin.org/
Subsidiary of AIDS Services of Austin, which provides connection, community, and support for young gay, bi, queer, trans, non-binary people ages 18-29. Programs include an advocacy group, community driven conversations, safer sex workshops, co-working space, cultural events, and free rapid, confidential HIV/STI testing.
Housing services

Austin Relocation Guide
austinrelocationguide.com
Information on Austin-metro and the Central Texas area, covering schools, neighborhoods, jobs, leisure, and many other resources.

Homeowner/homebuyer resources

Austin Area Urban League
Contact Robbin Howard:
robbin_howard@aaul.org
www.aaul.org/housing
Emergency and critical repairs to owner-occupied homes in Austin. Eligible homeowners must reside in the City of Austin, and their incomes may not exceed 80% of the Median Family Income as determined by the U.S. HUD.

Austin Habitat for Humanity
500 W. Ben White Blvd
Austin, TX 78704
(512) 472-8788
austinhabitat.org
Provides resources for the general public, Habitat homeowners, and partner families. Their programs include assistance with homeownership, home repair, and housing counseling.

Capital Area Housing Finance Corporation
4101 Parkstone Heights Dr., Ste 280
Austin, TX 78746
(512) 347-9953
www.cahfc.org
Programs include down payment assistance and mortgage credit certificates for first time homebuyers; financing the construction or acquisition of multi-family communities designed to provide below market rate rental opportunities.

Financial Fitness Greater Austin
www.financialfitnessaustin.org/resources
Listing of HUD-approved housing counselors/financial education agencies, foreclosure prevention, and home purchase resources in Austin.
FrameWorks Community Development Corporation
701 Tillery St, Ste A-7B, Box 15
Austin, TX 78702
(512) 385-1500
www.frameworkscdc.org
Non-profit HUD-approved housing counseling agency; provides resources to low- to moderate-income households on the topics of home-purchasing, financial literacy, credit education seminars, and business development.

Housing and Urban Development
www.hud.gov/topics/
www.hud.gov/resources
U.S. government website, with topics for homeowners include avoiding foreclosure, buying a home, home improvements, homes for sale, fair lending, housing discrimination, and more. Resources include approved housing counseling agencies, appraisers, lender locator, state information, and more.

Texas Department of Housing and Community Affairs
www.tdhca.state.tx.us/texans.htm
State resources for home repair/accessibility modifications, weatherization, homebuyer education and counseling, foreclose mitigation, and disaster relief.

Texas State Affordable Housing Corporation
(877) 508-4611
homeownership@tsahc.org
www.tsahc.org
Provides fixed-rate mortgage loans, down payment assistance, and mortgage interest tax credits for eligible homebuyers.

Renters’ resources
Austin Tenants Council
205 Chicon St.
Austin, TX 78702
Appointments: (512) 474-7006
Counseling: (512) 474-1961
www.housing-rights.org/
Helps tenants with issues around housing discrimination, tenant-landlord education and information, and housing repair and rehabilitation.

City of Austin Resources for Renters
austintexas.gov/department/resources-renters-0
Resources collected by the Neighborhood Housing and Community Development office of the Austin city government; links include rental housing search, help with landlord disputes, help paying rent, and assistance in cases of lost leases/eviction.
Texas Department of Housing and Community Affairs
www.tdhca.state.tx.us/texans.htm
State resources for reduced rent apartments, long term rent payment help, utility bill payment help, and tenant fair housing resources.

Texas State Affordable Housing Corporation
www.tsahc.org
Provides affordable rental opportunities for Austin-area households meeting certain income requirements.

**Affordable and subsidized housing**

**Accessible Housing Austin**
1100 S IH-35
Austin, TX 78704
(512) 640-7781
www.ahaustin.org
Serve families and individuals with disabilities whose income is under 50% of Austin’s median family income. Priority is given to households needing accessibility modifications that a given available unit provides.

**Austin Affordable Housing Corporation**
www.aahcnet.org
Subsidiary of the Housing Authority of the City of Austin, which administers multi-family, single-family, and commercial properties for low- to moderate-income area residents. They also provide financial literacy courses and have programs to assist first time homebuyers.

**Austin Pathways**
(512) 477-4488
info@austinpathways.org
www.austinpathways.org
Non-profit promoting the education and general welfare of low-income Austinites in subsidized housing programs.

**City of Austin Affordable Housing Listing**
NHCD@austintexas.gov
http://www.austintexas.gov/affordablehousinglisting
Listings and map of affordable housing in the Austin area, grouped by geographic region.
Department of Housing and Urban Development  
www.hud.gov
Website for the U.S. HUD, includes information on fair housing/equal opportunity, community planning, affordable housing, healthy homes and lead hazard control, and public housing.

Foundation Communities Affordable Housing  
3036 S. 1st St.  
Austin, TX 78704  
Main office: (512) 447-2026  
Application assistance: (512) 610-4010  
www.foundcom.org/housing
Organization that owns and operates affordable family communities and efficiency studio communities for single adults. Services and programs for residents focus on education, financial stability, and health.

Georgetown Housing Authority  
Section 8 Office  
501 E. Janis Dr  
Georgetown, TX 78628  
(512) 869-6918  
www.georgetownha.org
GHA runs three housing programs: Public housing, Section 8 new construction, and the Housing Choice Voucher Program. Apply in person or online.

GoSection8  
www.gosection8.com
Provides a search system to locate housing agencies, affordable housing rentals and properties, and waiting lists. Also includes resources about Section 8 housing/Housing Choice Voucher Program and FAQs and tips for waiting lists.

Green Doors  
1503 S. 1-35  
Austin, TX 78741  
(512) 469-9130  
info@greendoors.org  
www.greendoors.org
Organization that manages 28 properties, and employs housing rental assistance vouchers for low income households in the Austin area. Special focus on providing at-risk of homelessness families stable housing to break the cycle of homelessness.

Guide to Affordable Housing in the Greater Austin Area  
www.housing-rights.org/guide-to-affordable-housing-1
Downloadable guide maintained by the Austin Tenants Council that provides general information on housing programs funded on the local, county, state, and federal levels, as well as specific information about complexes participating in those programs.
Housing Authority of the City of Austin
1124 S. IH 35
Austin, TX 78704
(512) 477-4488
www.hacanet.org/mission-vision
Organization that provides housing assistance via the Housing Choice Voucher Program, Project-Based Rental Assistance, Low-Income Housing Tax Credit, and Public housing properties. Apply online to join the waiting list.

Housing Authority of Travis County
502 East Highland Mall Blvd, Ste 106-B
Austin, TX 78752
(512) 854-8245
www.hatctx.org
Programs include Housing Choice Voucher Program, Affordable Housing, and Homeless Services; HATC also oversees 5 affordable housing apartment properties.

Mary Lee Foundation
P.O. Box 3174
Austin, TX 78764
Main office: (512) 443-5777
Affordable housing programs: (512) 448-9628
affordablehousing@maryleefoundation.org
www.maryleefoundation.org
Non-profit that specializes in residential treatment and vocational services for persons with disabilities; they maintain several affordable housing properties for these clients.

Round Rock Housing Authority
1505 Lance Ln
Round Rock, TX 78664
(512) 255-9159
www.roundrockha.org
Programs include Public Housing, Housing Choice Voucher Program, and Family Self-Sufficiency.

Saint Louise House
(512) 302-0027
www.saintlouisehouse.org/
Serves single mothers and their families, providing stable housing, wraparound services to ensure basic needs, and support programs such as case management, counseling, employment assistance, life skills courses, and children’s services.

Vacancy Clearinghouse
www.hrc-ic.tdhca.state.tx.edu/hrc/VacancyClearinghouseSearch.m
Locate apartments for older adults who meet income requirements.
Temporary and transitional housing

**Casa Marianella Adult House**
821 Gunter Street
Austin, TX 78702
(512) 385-5571
jlong@casamarianella.org
www.casamarianella.org/adult-house

Emergency homeless shelter that serves recently-arrived immigrants, asylum seekers, and asylees, for temporary stays ranging from several days to several months. Case management, ESL courses, immigrant legal services, and more services provided.

**First Steps**
500 E 7th St
Austin, TX 78701
(512) 305-4100
www.frontsteps.org/what-we-do/

Limited transitional housing for clients of the Austin Resource Center for the Homeless, in the form of a group home where sobriety and income stabilization are addressed while planning for permanent supportive housing solutions.

**Foundation for the Homeless**
(512) 453-6570
info@foundationhomeless.org
www.foundationhomeless.org/programs

Programs include transitional shelters and housing, rapid re-housing for families and individuals experiencing homelessness, and supportive services. To be accepted for services, individuals must first complete the ECHO coordinated entry – link at the bottom of the page.

**Green Doors Transitional Veterans Re-Entry Housing**
(512) 469-9130
www.greendoors.org/housing/veterans_housing.php

Provides transitional housing and access to supportive services for homeless veterans. Case management is offered in partnership with the VA.

**Lifeworks Transitional Living Program**
(512) 735-2100
www.lifeworksaustin.org/housing

Programs include and affordable housing complex, case management, street outreach, emergency shelter, transitional living, rapid rehousing, young parents program, permanent supportive housing, aftercare transitional services, and life skills training.
Posada Esperanza Transitional Shelter
(512) 928-8862
posadaesperanza@casamarianella.org
www.casamarianella.org/posada-esperanza

Family shelter that provides full-service transitional housing for immigrant mothers and their children. Services include case management, family and child advocates, ESL courses, life skills, civics, and more.
Know Your Rights

ACLU
Know Your Rights toolkits: www.aclu.org/know-your-rights/
Toolkits by issue include
Stopped by Police................. Race, Ethnicity, or National Origin-Based Discrimination
Religious Freedom.............. Disability Rights
Students’ Rights.............. Immigrants’ Rights
LGBTQ Rights.............. Dreamers (DACA)
Voting Rights.............. 100 Mile Border Zone
Protester’s Rights........ Enforcement at the Airport
Sex Discrimination............ Race, Ethnicity, or National Origin-Based
Prisoners’ Rights

ACLU of Texas
www.aclutx.org/en/know-your-rights
Visit to learn more about your protected rights, ranging from abortion access, free speech and protest, immigration rights, religious rights, voter rights, and more.

Fair Housing
www.tsha.c.org/homebuyers-renters/fair-housing
Information about the Texas Fair Housing Act and the Federal Fair Housing Act.

Texas Department of Public Safety
www.dps.texas.gov/docs/dlHandbook.pdf
Handout explaining what to do when a driver is stopped by law enforcement, the obligations and responsibilities of drivers and officers, and how to lodge a complaint or concern.

Texas Law Help
texaslawhelp.org/individual-rights
Toolkits available on the following topics:
Crime victim rights................. Prisoner and ex-offender resources
Disability rights.................. Racial discrimination
Immigration laws & rights........ Reproductive rights
LGBT rights and gender identification.. Sex discrimination
Other individual rights........ Voting rights

Texas Organizing Project
organizetexas.org/topfuturefund/immigration/know-your-rights/
Information about DACA recipients, immigration rights, locating people who are in ICE custody. Printable Know Your Rights card available. TOP also has campaigns related to criminal justice, education, neighborhood standards, healthcare, and voting.
Texas traffic stop rights—blog articles
Knowing Your Rights During a Traffic Stop in Texas:
www.defensivedriving.com/blog/knowing-your-rights-during-a-traffic-stop-in-texas/
Your Rights During a Texas Police Traffic Stop:
www.brodenmickelsen.com/blog/your-rights-during-a-texas-police-traffic-stop/
Legal services & criminal justice system

Austin Bar Association
www.austinbar.org
Provides a search for area lawyers, a lawyer fee dispute process, lists of resources, educational information on estate/probate law and immigration law, and more.

General free and reduced fee legal services

Austin Mediators Association
c/o Dispute Resolution Center
5407 N. Interstate Hwy 35 #410
Austin, TX 78723
president@austinmediators.org
www.austinmediators.org/
Network of professional mediators who perform alternative dispute resolution in legal cases such as divorce and other civil suits. The website has a volunteer listing of mediators who have recently completed their formal training and are willing to volunteer on a pro bono basis for those in need.

Lawyer Referral Service of Central Texas
(512) 472-8303
www.austinlrs.com
Free referral; $20 for a 30-minute consultation. They also have the Match Program for reduced fee legal representation on family law, guardianship, and probate (drafting wills).

LegalLine: Free Legal Advice Hotline
(512) 472-8303
1st Tuesday of the month, 5:30pm – 7:30pm
Answers to basic legal questions and brief advice; areas of law include family law, criminal matters, consumer issues, traffic problems, employment law, and more. Spanish-speaking attorneys available.

Texas Rio Grande Legal Aid
4920 N. I-35
Austin, TX 78751
(512) 374-2700 or (888) 988-9996
www.trla.org
Free legal aid for qualified low-income Texas residents. TRLA also assists migrant and seasonal farm workers.
Texas Law Help
www.texaslawhelp.org
Provides free, reliable legal information, court-approved forms with step-by-step instructions, a database of statewide legal help providers, and a statewide legal clinic calendar. The site is administered by the Texas Legal Services Center.

Texas Legal Services Center
1920 E. Riverside Dr, Ste. A-120, #501
Austin, TX 78741
(512) 477-6000
www.tlsc.org
Non-profit organization that makes legal help and civil justice accessible to underserved and low-income populations in Texas.

Free Legal Hotlines
Directory provided by the Texas State Law Library.

University of Texas School of Law
For a list of the Mithoff Pro Bono Program Clinics, see:
law.utexas.edu/probono/for-the-public/pro-bono-program-clinics/

Volunteer Legal Services of Central Texas
1033 La Posada Drive, Suite 374
Austin, TX 78752
(512) 476-5550
www.vlsoct.org/contact-us/
Intake must be done at one of their free legal clinics. Pro bono civil legal assistance offered.

Free legal services for specific populations
Access and Visitation Hotline
1 (866) 292-4636
A service of the Texas Legal Services Center, providing non-custodial parents in Texas with basic legal information regarding access, visitation, custody, paternity establishment, child support order process and modification. Calls are answered in both English and Spanish.

American Gateways
314 E. Highland Mall Blvd, Suite 501
Austin, TX 78752
(512) 478-0546 ext. 200
www.americangateways.org
Free or low-cost legal services, education, and advocacy for immigrants and refugees.
Austin Region Justice for Our Neighbors
PO Box 17516
Austin, TX 78760
(512) 326-1988
attorney@ifonaustin.org
www.ifonaustin.org
Non-profit law office which provides refugees and immigrants with free, high quality legal services, education, and advocacy.

Bernardo Kohler Center
4009 Bannister Ln, Suite 240
Austin, TX 78704
(512) 831-4272
www.bernardokohler.org
Provides legal services to the Texas immigrant community, particular focus on immigrant victims and vulnerable populations.

Capital Area AIDS Legal Project
(512) 458-2437
www.asaustin.org/caalp
Free civil legal aid for low-income clients living with HIV or AIDS. They do not help with criminal defense or immigration matters. Apply for assistance online or through a case manager.

Disability Rights Texas
1 (800) 252-9108
(512) 454-4816
www.disabilityrightstx.org
Help for people with disabilities having legal problems or difficulties getting disability services. Issues they work on include accessibility, community living, education, healthcare, housing, civil liberties, transportation, and voting.

Family Helpline – CPS Information and Education
1 (844) 888-6565
www.tslc.org/family
A service of the Texas Legal Services Center, providing callers with information related to Texas Child Protective Services issue, regardless of the caller's relationship to a child, in an anonymous setting.

LASSA: Legal Aid for Survivors of Sexual Assault
(800) 991-5153
www.legalaidforsurvivors.org
Free, confidential legal advice 7 days a week for survivors of sexual assault, defined as any sexual contact that makes you feel uncomfortable, pressured or forced. Part of the Texas Legal Service Center.
Legal Aid for the Homeless
500 E. 7th St. (ARCH)
Austin, TX 78701
(512) 305-4100
Advocacy in civil legal matters for the homeless or formerly homeless.
Call or come to the ARCH on Thursdays at 1 PM to schedule an appointment.

Legal Hotline for Seniors
(800) 622-2520, Option 3
www.tlsclaw.org/legalhotline
Free civil legal advice for Texans who are over age 60 or recipients of Medicare; counsel and advice on matters such as advance directives, power of attorney, guardianship, Medicaid/Medicare, consumer issues, and more.

SAFE Austin Legal Advocacy
(512) 267-SAFE (7233).
www.safeaustin.org/our-services/face-to-face-support/legal-services
Legal advocates for survivors of sexual or domestic violence; may also assist with advocacy for survivors of domestic minor sex trafficking or commercial exploitation. Areas of law this team provides representation and advice for include family law, immigration, other civil issues, and limited criminal law.

Texas Advocacy Project
(800) 374-HOPE (4673)
www.texasadvocacyproject.org
Free legal services statewide to victims of domestic and dating violence, sexual assault and stalking. Call, or apply for services online.

Texas Law Help: Veterans
(800) 622-2520, Option 2
www.tlsclaw.org/vets
A service of Texas Legal Services Center, providing a free legal hotline and resources for veterans on financial, service-related, and family law issues.

Texas Veterans Commission
(512) 463-5538
(800) 525-VETS
Crisis Line: (800) 273-8255, Press 1
tvc.texas.gov
Help for veterans, their dependents and survivors, in all matters pertaining to veterans' disability benefits and rights, including education and employment.
**UT Criminal Defense Clinic**  
(512) 232-1300  
Free legal help from supervised law students if you are charged with a misdemeanor in Travis County. Clients accepted only from early September to mid-November, and late January to early April. Call to see if new clients are being accepted and to request an intake appointment.

**Workers Defense Project**  
5604 Manor Road  
Austin, TX 78723  
(512) 289-7634  
info@workersdefense.org  
www.workersdefense.org  
Provides low-wage workers with legal services to directly address workplace problems.

**Victim assistance programs**

**City of Austin Victim Services Resources**  
www.austintexas.gov/page/victim-services-resources

**Victim Assistance Programs Contacts**
- Austin Police Department: (512) 974-5037  
- Travis County Victim Witness Division: (512) 854-9449  
- Travis County Attorney: (512) 854-9415  
- Travis County Sheriff’s Office: (512) 854-9709  
- Crime Victim’s Compensation: (512) 936-1200 or 1 (800) 983-9933  
- Texas Department of Criminal Justice: (512) 452-0825 or 1 (800) 848-4284  
  
  victim.svc@tdcj.texas.gov  
- Texas Department of Public Safety: (512) 424-2211  
- Williamson County Victim Assistance Unit: (512) 943-1375  

**Texas VINE (Victim Information and Notification Everyday)**  
1 (877) 894-8463  
vinelink.com/#/home/state/TX  
Provides notification to victims of crimes about offender custody status and related court events.

**Texas Victim Resource Directory**  
ivss.tdcj.texas.gov/resource-search  
Searchable list of non-profit and governmental agencies providing services to crime victims free of charge in Texas.
Criminal court, parole, and jail

**Capital Area Crimestoppers**
(512) 472-TIPS  
[www.austincrimestoppers.org](http://www.austincrimestoppers.org)  
Submit a tip about a crime through the web, phone, or text.

**Texas Board of Pardons and Paroles**
8610 Shoal Creek Blvd  
Austin, TX 78757  
(512) 406-5452  
[tdcj.texas.gov/bpp/](http://tdcj.texas.gov/bpp/)

**Travis County**

**Criminal Courts**
Blackwell-Thurman Criminal Justice Center  
509 West 11th Street  
Austin, TX 78701  
(512) 854-9244  
[www.traviscountytx.gov/courts/criminal](http://www.traviscountytx.gov/courts/criminal)

**Jail Information**
Travis County Jail/Central Booking  
500 W. 10th St.  
Austin, TX 78701  
Information line: (512) 854-9889  
[www.tcsheriff.org/inmate-jail-info/jail-information](http://www.tcsheriff.org/inmate-jail-info/jail-information)

Travis County Correctional Complex  
3614 Bill Price Rd.  
Del Valle, TX 78617

**Juvenile Court**
2515 S. Congress Ave  
Austin, TX 78704  
(512) 854-7000  
[www.traviscountytx.gov/juvenille-court](http://www.traviscountytx.gov/juvenille-court)

**Warrant Office**
(512) 974-5355  
[www.austintexas.gov/police/warrants/warrantsearch.cfm](http://www.austintexas.gov/police/warrants/warrantsearch.cfm)

**Williamson County**

**County Community Supervision and Corrections Department (Adult Probation)**  
[www.adultprobation.net](http://www.adultprobation.net)
Justice Complex  
405 M.L.K. Street  
Georgetown, TX 78626  
(512) 943-3380

Jail and Court Records Inquiry  
www.judicialrecords.wilco.org/PublicAccess

Jail Information  
306 W. 4th St  
Georgetown, TX 78626  
(512) 943-1365  
www.wilco.org/Elected-Officials/Sheriffs-Office/Corrections

Resources for Reentry and Integration  
Austin Reentry from the Austin Young Lawyers Association  
www.austinreentry.com  
Reentry guide presented as a handbook and a series of videos.

Federal Trade Commission Reentry and Corrections Education  
Free materials to help reentering and incarcerated individuals learn the basics of managing money, avoiding scams, and making financial decisions for themselves and their families.

National Reentry Resource Center  
www.csgjusticecenter.org/nrrc  
www.csgjusticecenter.org/nrrc/projects/mythbusters  
Comprehensive website covering probation and parole, correctional supervision, criminal records, medical and mental health, community partnerships, tribal affairs, substance use treatment, and more. There is a section dedicated to “reentry MythBusters,” fact sheets that clarify existing federal policies affecting formerly incarcerated individuals.

Texas Department of Criminal Justice Reentry and Integration Division  
4614 W. Howard Ln, Ste 200  
Austin, TX 78728  
Office: (512) 671-2134  
Re-entry Hotline: (877) 887-6151  
rid@tdcj.texas.gov  

Texas State Law Library Reentry Resources  
guides.sll.texas.gov/reentry-resources  
This guide includes resources on housing, employment, voting, firearms, parole law, restrictions, expunctions, practice aids, and links to further assistance.
Legal forms and templates

eFile Texas
selfhelp.efiletexas.gov
Portal that allows Texans to file online certain legal applications and petitions.

TexShare resources
www.texshare.net
The following databases are available through your Wells Branch Community Library card.
- Legal Information Reference Center (includes legal forms by state)
- Gale Legal Forms
- EBSCO Legal Collection (legal journals and research)

Travis County Law Library
314 West 11th Street, Suite 140, First floor
Austin, TX 78701
(512) 854-8677
lawlibrary.traviscountytx.gov
Provides a free packet of legal forms and instructions for common legal issues (family law, name changes, etc.) They also have law librarians and computer use available.

Texas Judicial Branch Rules & Forms
txcourts.gov/rules-forms/forms
Downloadable legal forms including civil, probate and guardianship, criminal, family, self-representation, appellate, and responding to jury summons.

Texas Secretary of State Corporations Sections Forms
sos.state.tx.us/corp/forms_option.shtml
Business, non-profit, report, and trademark forms for online search and filing.
LGBTQ+

Mental and physical healthcare

Austin Gay and Lesbian Senior Service (AGLSS)

Austin location: 1700 Rutherford Lane
Austin, TX 78754

Georgetown location: 805 West University Avenue
Georgetown, TX 78726

(512) 450-0844

www.familyeldercare.org/resources/aglss-resources/aglss@familyeldercare.org

A division of Family Eldercare, providing LGBTQ+ individuals and families with aging services and resources, assistance for seniors with disabilities, caregiver services, in-home counseling, and more.

Allgo

239 701 Tillery Street Suite A-1
Austin, TX 78702

(512) 472-2001

allgo@allgo.org

allgo.org/wellness

Health and wellness program providing education, safe spaces, and experience in wellness practice to queer persons of color.

GLMA

www.glma.org/

info@glma.org

National organization committed to ensuring health equity for lesbian, gay, bisexual, transgender, queer, and all sexual and gender minority individuals. Their online provider directory covers both mental and physical healthcare professionals who are LGBTQ+ welcoming.

Healthcare Equality Index (HEI)

www.hrc.org/hei

Evaluations of national and local healthcare facilities through a project from the Human Rights Campaign that is the benchmarking tool for evaluating healthcare facilities’ policies and practices around the equity and inclusion of their LGBTQ patients.
KIND Clinic (Knowledge, Inclusion, Nurture, Dedication)
kindclinic.org
Health and wellness clinic providing sexual health services including PrEP and PEP access, STI testing and treatment, HIV testing, and gender affirming care, with locations in Austin and San Antonio.

Central Austin Clinic: 1101 W. 40th Street #102
Austin, TX 78756
(512) 853-9547

North Austin Clinic: 8140 N. Mopac Expy. Bld. 2, Ste. 130
Austin, TX 78759
(512) 853-9547

San Antonio Clinic: 722 Isom Road
San Antonio, TX 78216
(210) 261-3617

LGBT Veterans Care
www.centraltexas.va.gov/services/lgbt/index.asp
Central Texas Veterans Health Care System LGBT Veteran Care Coordinator:
Ann Baylor, MD
(254) 743-0863
Ann.Baylor@va.gov

The Q
1023 Springdale Road, Building 14
Austin, TX 78721
(512) 600-8378
Mon-Wed 9am – 5pm, Thursday 1 – 8pm, Friday 1 – 5pm
theaustin.org/
tqa.info@asaustin.org
Division of AIDS Services of Austin dedicated to empowering young gay, bi, queer, trans, non-binary, and MSM men, ages 18-29. Services include community conversations, advocacy and support groups, topical events, social support, STI testing, co-working space, and cultural events.

Waterloo Counseling Center
314 E. Highland Mall Blvd, Suite 301
Austin, TX 78752
(512) 444-9922
www.waterloocounseling.org
info@waterloocounseling.org
Office hours: Monday – Thursday 8am – 8pm, Friday 8am – pm
Provides affordable, culturally sensitive mental health services to all people, regardless of gender, sexual identity and expression, or HIV status. Individual therapy available both in person and through a HIPAA-compliant web page; group therapy also offered. Costs assessed on a sliding scale according to income, insurance also accepted. Trans* Women’s Psychotherapy Group offered.
Social support

Gay-Straight Alliances in area high schools
Akins High School: www.akinseagles.org/apps/pages/index.jsp?uREC_ID=457990&type=d
Connally High School: sites.google.com/pfisd.net/connallygsa/home
Georgetown High School: www.georgetownisd.org/Page/15223
Lake Travis High School: www.ltisdschools.org/domain/870
McNeil High School: email Miles Bowen for more information at miles_bowen@roundrockisd.org
Round Rock High School: sites.google.com/site/rrhsgaystraight/
Texas School for the Deaf: www.tsd.state.tx.us/index.jsp
Weiss High School: www.pfisd.net/domain/1784
Westwood High School: email Anthony Garza for more information at anthony_garza@roundrockisd.org

PFLAG Austin
PO Box 49881
Austin, TX 78765
(512) 302-3524
pflagaustin.org/

Chapter of PFLAG National. This organization welcomes parents, families, and friends of LGBTQ+ persons through support groups, community education, advocacy, and social events.

OutYouth
909 East 49th ½ Street
Austin, TX 78751
(512) 419-1233
www.outyouth.org
hello@outyouth.org

Safe, accepting space for youth of all sexual orientations and gender identities. OutYouth has many programs and services for LGBTQ+ youth and their allies, including a Drop-In Center, family and individual counseling, school-based services, gender affirming wellness care, gender affirming support groups, health and safer sex trainings, advocacy and social events.

Education and advocacy

Deaf Queer Resource Center
www.deafqueer.org
National nonprofit resource and information center for, by, and about the Deaf LGBTQ+ communities.
Equality Texas
1502 West Avenue, Suite A
Austin, TX 78701
(512) 474-5475
info@equalitytexas.org
www.equalitytexas.org/
Statewide foundation based in Austin that educates about legislative issues affecting LGBTQ Texans and organizes protests, campaigns, events, and lobbies. Programs include Queer the Vote, the TransVisible Project, the Equality Project, and Keep Texas Open for Business.

Gender Spectrum
www.genderspectrum.org/
Provides trainings and resources to parents, caregivers, and community organizations about understanding gender and sexuality.

GLSEN Austin
P.O. Box 144
Austin, TX 78701
austin@chapters.glsen.org
www.glsen.org/chapters/austin
Chapter of a national non-profit organization focused on ensuring safe and affirming schools for LGBTQ+ students, by working within schools, communities, and legislative issues.

Lambda Legal
National Headquarters
120 Wall Street, 19th Floor
New York, NY 10005
(212) 809-8585
South Central Regional Office
3500 Oak Lawn Avenue, Suite 500
Dallas, TX 75219
(214) 219-858
Legal Help Desk: www.lambdalegal.org/helpdesk
Know your rights in Texas: www.lambdalegal.org/states-regions/texas
National legal organization whose mission is to achieve full recognition of the civil rights of LGBTQ people and people living with HIV, through impact litigation, education, and public policy work. They provide pro bono legal representation and advocacy to selected cases in these populations; they provide free resources online and through their legal help desk to all.
Southerners On New Ground (SONG)
561 W. Whitehall Street
Atlanta, GA 30310
(404) 549-8628
kindred@southernersonnewground.org
southernersonnewground.org/
Regional organization focused on LGBTQ liberation across all lines of race, class, ability, age, culture, gender, and sexuality in the South. They provide training, online resources, engage in legislative advocacy, and have working groups dedicated to targeted topics like language justice, political education, rural and small towns, grief and spiritual care.

Transgender Education Network of Texas (TENT)
P.O. Box 41363
Austin, TX 78704
info@transtexas.org
www.transtexas.org/
Services include educational trainings (cultural competence and gender advocacy), advocacy and lobbying around the state, and community engagement events for building awareness.
Meals

Angel House Soup Kitchen of Austin Baptist Church
908 East Cesar Chavez Street
Austin, TX 78702
(512) 474-2666
Hot noon meals 7 days a week

Caritas of Austin – Community Kitchen
611 Neches Street
Austin, TX 78701
(512) 478-4610
Monday through Friday 11am – 12:30pm: Free, nutritious lunch, no documentation required

Feed My People (First United Methodist Church)
1300 Lavaca Street
(512) 453-6570
Tuesday and Thursday 5:30am – 8am: free breakfast

Food for Friendship
2132 Bluebonnet Ln
Austin, TX 78704
(512) 444-7120
Sunday 8am – 9 am: free hot breakfast provided to anyone in need

Food Not Bombs @ ARCH
Event held between ARCH and Salvation Army (Neches Street between 7th and 8th)
Saturday 4pm – 5:30pm: vegan dinner

Neighbor to Neighbor
304 East 7th Street
Austin, TX 78701
(512) 610-3542
Monday through Friday 9am-10am (Monday and Tuesday women only): Free breakfast

Micah 6 Street Youth Drop-In Center
2130 Guadalupe, lower floor admin building
(512) 767-5910
Sunday at 2pm: meals, computer lab, special educational programs

Mobile Loaves & Fishes Trucks
(512) 328-7299
www.mlf.org
For schedule and location of trucks

Salvation Army
501 E. 8th
(512) 476-1111
Dinners Monday through Saturday 4pm – 5pm, Sunday 3pm – 4pm

Senior Congregate Meal Program
1201 E. Rundberg Lane
Austin, TX 78753
(512) 339-0016
Austin Parks and Recreation department program; lunch along with social, recreational, and educational activities for seniors 60 years or older.

Summer Food: Healthy Meals for Kids
Call 211 or text FOODTX to 877-877 for locations
Free meals and snacks for youth aged 18 and under during the summer months

St Andrew’s Presbyterian Church
14311 Wells Port Drive
(512) 251-0698
Thursday 5:30pm – 8:30pm: Dinner, shower and laundry facilities
University Avenue Church of Christ
1903 University Avenue
Austin, TX 78705
(512) 476-6088
Wednesday 6am – 8am: free breakfast

University Baptist Church
2130 Guadalupe Street
Austin, TX 78705
(512) 478-8559
Thursday 5pm – 6pm: free hot dinner

University United Methodist Church
Austin
2409 Guadalupe Street
Austin, TX 78705
(512) 478-9387
Saturday 9am – 10:30am: free brunch
New Americans, immigrants, and refugees
(Please see the Legal services section for more resources)

Government assistance in immigration matters
U.S. Citizenship and Immigration Services (USCIS)
Application Support Center
Parkline Shopping Center
11301 Lakeline Blvd, Ste 150
Austin, TX 78717
National Customer Service Center: 1 (800) 375-5283
Make an appointment online: infopass.uscis.gov/
Forms and fees: www.uscis.gov/forms
Case status online: egov.uscis.gov/casestatus/landing.do
E-file: www.uscis.gov/file-online

Texas-San Antonio Field Office
20760 N US 281, Ste A
San Antonio, TX 78258

U.S. Department of State – Visas
travel.state.gov/content/visas/en.html

U.S. Department of Health and Human Services / Administration for Children & Families / Office of Refugee Resettlement
www.acf.hhs.gov/orr

USCIS – Welcome to the United States Guide
www.uscis.gov/tools/settling-us/welcome-united-states
Covers matters such as education and childcare, emergencies and safety, employment, getting settled, health care and families, and money and finance. Resources are available for download in English, Arabic, Chinese, French, Haitian Creole, Korean, Portuguese, Russian, Somali, Spanish, Tagalog, Urdu, and Vietnamese.

Consular Offices in Texas
www.sos.state.tx.us/border/intlprotocol/embassies
Texas Secretary of State directory of the consulates and embassies located in the State of Texas.

Austin-area services and resources
GlobalAustin International Austin Calendar
www.internationalaustin.org

List of Austin Area Cultural Groups
library.austintexas.gov/nip/cultural-groups
AISD Refugee Family Support Office
Contact Peggy Robinson: (512) 414-0545
peggy.robinson@austinisd.org
www.austinisd.org/refugee-immigrant-services
This office serves as a language and resource hub for refugee and asylee students enrolled in AISD schools, and their families. They can facilitate interpretation and translation for parent/teacher conferences, meetings, school forms, campus events, home visits, disciplinary matters, and more, in the following languages: Arabic, Burmese, Farsi/Dari, French, Karen (limited), Karenni (limited), Kirundi, Kiyarwanda, Kurdish, Lingala, Nepali, Pashto, Russian, Somali, Spanish, Swahili, Thai, Tigrinya, and Urdu.

The Amala Foundation
1006 South 8th Street
Austin, TX 78704
(512) 476-8884
info@amalafoundation.org
www.amalafoundation.org
Offers social-emotional learning programs for children and teens from diverse cultural, racial, and socioeconomic backgrounds, which include mindfulness, movement, and sharing circles; 80% of youth participants receive scholarships. Programs for adults include workshops, trainings, and classes focused on emotional intelligence, personal and community wellness, equity and cultural responsiveness, and healthy communications. Amala Foundation is committed to serving immigrants and refugees new to Austin as they join the community.

Austin Refugee Roundtable
www.austinrefugees.org
A coalition of non-profit organizations serving refugees. Follow their blog or newsletter for news and information about events and services in and around Austin.

Center for Survivors of Torture
9415 Burnet Road, Ste #201
Austin, TX 78758
(512) 358-4612
www.cstnet.org
Office hours: Monday – Friday, 9am – 6pm
According to an analysis of research studies, as many as 44% of refugees entering the U.S. are either primary or secondary survivors of torture. CST provides wraparound services for adult and child survivors of repeated trauma, in a culturally competent setting. Services include counseling, forensic reports, medical care, training, social services, and the APB education program.

City of Austin Refugee and Immigrant Outreach Liaison
Contact Sadot Azzua: (512) 974-4461
www.austintexas.gov/email/sadotazzua
The liaison partners with neighborhood schools, churches, and other organizations to provide civic education to recent immigrants; safety fairs and workshops showcase the community resources available to enhance safety and sense of well-being.
City of Austin Refugee Health Clinic
1000 Toyah St
Austin, TX 78703
(512) 972-6210
www.austintexas.gov/department/refugee-services
Provides services to refugees relocating to the Austin/Travis County area, as well as to asylees, Cubans who enter the US under the Cuban Adjustment Act, and Certified Victims of Human Trafficking. Health services include general physical examination, vision and hearing assessment, dental assessment, screening for TB, HIV, Hepatitis A/B/C, syphilis, and intestinal parasites, testing for the presence of other diseases, immunizations, medical social services, and assistance with completion of the I-693 Supplement Form for immigration purposes.

iACT for Refugees (Interfaith Action of Central Texas)
2921 E. 17th Street, Bldg D, Ste 3
Austin, TX 78702
(512) 386-9145
iact@interfaithtexas.org
www.interfaithtexas.org/iact-for-refugees-2/
Programs include English as a Second Language classes for adults and a summer youth program with English and math instruction, cultural orientation, and outdoor recreation (followed by academic support during the school year).

Multicultural Refugee Coalition
Mailing Address
PO Box 41566
Austin, TX 78704
info@mrcaustin.org
www.mrcaustin.org
Open Arms Studio
727 Airport Blvd
Austin, TX 78702
MCR’s mission is to create livelihood opportunities for refugees. Their social enterprises include New Leaf Agriculture, which operates sustainable community gardens and commercial farm; Open Arms Studio, which provides sewing training and living wage work for refugees; and Shared Voices Language Services, which trains refugees as professional interpreters to strengthen local language access services.

Refugee and Immigrant Center for Education and Legal Services
2800 S IH 35, Ste 215
Austin, TX 78704
(512) 994-2199 ext 160
www.raicestexas.org
Walk-in hours: Monday – Wednesday, 8am – 12pm
Services offered at the walk-in clinic include removal defense, unaccompanied children, family-based and humanitarian immigration services. There is a $45 consultation fee, which can be waived depending on capacity, income, or case type. The organization also provides services around: residency and citizenship, asylum seekers, adult victims of crime, DACA renewals, family reunification, refugee resettlement, and immigration accompaniment.
Refugee Services of Texas  
500 East St. Johns Ave, Ste 1.280  
Austin, TX 78752  
(512) 472-9472  
austin@rstx.org  
www.rstx.org  

Primarily serves newly arrived refugees with their initial resettlement into the local community. Services include STEP (Survivors of Trafficking Empowerment Program), resettlement, job readiness training and placement, legal services, medical case management, social adjustment, community wellness, cash assistance, and English as a second language.
Pet and animal resources

**ASPCA Animal Poison Control**
1 (888) 426-4435
[www.aspca.org/pet-care/animal-poison-control](http://www.aspca.org/pet-care/animal-poison-control)
If you think your pet may have ingested a poisonous substance, call for consultation. The resource is available 24 hours a day. Website includes a guide to poisonous plants, foods to avoid feeding your pets, and common poisonous household products.

**Austin Animal Center**
7201 Levander Loop Bldg A
Austin, TX 78702
Call 3-1-1
Adoption/reclaim hours: 11am – 7pm every day
Resources for pet surrender, lost and found pets, community cat protection, outreach about animal welfare and safety. Free microchips and ID tags available to Travis County residents.

**Austin Humane Society**
124 W. Anderson Lane
Austin, TX 78752
(512) 646-PETS (7387)
[adoption@austinhumanesociety.org](mailto:adoption@austinhumanesociety.org)
[austinhumanesociety.org](http://austinhumanesociety.org)
Monday – Saturday 12pm – 7pm, Sunday 12pm – 5pm
Provides pet adoption services, rehoming/surrender of pets, outdoor cat trap, neuter, release program.

**Austin Reptile Service**
Tim Cole
(512) 83-SNAKE (837-6253)
[timcole@austinreptileservice.net](mailto:timcole@austinreptileservice.net)
[austinreptileservice.net](http://austinreptileservice.net)
Organization aimed at conversation through education. Website includes a snake, lizard, and turtle identification guide for common reptiles in Central Texas.

**Austin Wildlife Rescue**
Intake Center: Rehabilitation Center:
5401 E. MLK Jr. Blvd 111 Elbow Bend
Austin, TX 78721 Elgin, TX 78621
Monday – Sunday 9am – 4pm
(512) 472-9453
Non-profit dedicated to helping sick, injured, and orphaned wildlife in Central Texas.
CDC – Preventing Dog Bites
www.cdc.gov/features/dog-bite-prevention/
Information about the prevention of dog bites, and what to do if an unfamiliar dog bites you or a family member.

Compassionate Pet Vet
House calls by appointment only
(512) 553-8333
compassionatepetvet.com
In-home pet euthanasia available in Travis, Williamson, and parts of Bastrop and Hays Counties.

Emancipet Free Day Clinics
Locations vary
emancipet.org/austin/financial-aid/
Free spay and neuter services for pets within Travis County. First-come, first serve basis.

Rabies Vaccination Events
Held twice a year
www.austintexas.gov/department/free-and-low-cost-services
Sponsored by the City of Austin.
Shelters

Ending Community Homelessness Coalition (ECHO)
2 walk-in assessment locations:
Goodwill of Central Texas
1015 Norwood Park Blvd
Austin, TX 78753
Monday – Thursday, 9am – 4pm
The Southeast Health and Wellness Clinic
2901 Montopolis Dr
Austin, TX 78741
Monday – Friday, 9am – 4pm

austinecho.org/get-help/experiencing-homelessness
Coordinated assessment survey helps match people with programs based on needs and eligibility.

ARCH – Austin Resource Center for the Homeless
500 E. 7th Street
(512) 305-4100
6pm lottery for men’s night sleep; day sleep for women and eligible men from 7am – 2:30 pm

Austin Shelter for Women and Children
4253 Tannehill Lane
(512) 933-0600

Casa Marianella
821 Gunter Street
(512) 385-5571
For adult, recently arrived immigrants. Other services include meals, clothing, ESL and job-readiness courses.

Cold Weather Shelter in Churches
(512) 305-ICEE (4233)
Call for updates on shelter availability.

LifeWorks Youth Shelter
3700 S. 1st Street
(512) 735-2400
For homeless, runaway or displaced youth ages 11-17 from Travis County, or youth ages 11-21 in CPS or extended foster care

SafePlace (Austin Children’s Shelter)
(512) 267-SAFE (7233)
TTY for the Deaf community at (512) 927-9616
For women, children, and men who are victims of domestic abuse.

Salvation Army Downtown Shelter (Red Shield Lodge)
501 East 8th Street
(512) 476-1111
For men, women, and families with children
Tax preparation

**AARP Foundation Tax-Aide**
1 (888) OUR AARP -- 1 (888) 687-2277
taxaide@aarp.org
www.aarp.org/money/taxes/aarp_taxaide/
Their trained volunteers offer free tax-filing help for low-to-moderate income taxpayers (special focus on those 60+ years of age). English and Spanish speakers available. Sites open annually from late January to April 15th. Visit website to find nearest site to you. Online assistance is available year-round.

**Foundation Communities**
5900 Airport Blvd 2600 W. Stassney Ln
Austin, TX 78752 Austin, TX 78745
(512) 610-7374
Services available January – April and June – October
taxes@foundcom.org
communitytaxcenters.org
foundcom.org/prosper-centers/austin-tax-help/
Certified tax preparers to assist with filing tax returns and claiming the maximum refund. Help also available for responding to IRS letters and completing ITIN applications. English and Spanish speakers. ASL appointments also available (please call to schedule or make a note in the online appointment system to request ASL interpretation). Eligibility based on income.

**United Way of Central Texas Volunteer Income Tax Assistance**
4 N. 3rd Street
Temple, TX 76501
VITA@uwct.org
www.uwct.org/who-we-help/vita-free-tax-preparation
Certified volunteers who provide free tax help to individuals and families making $55,000 a year or less, persons with disabilities, the elderly, and limited English speaking tax payers. The program is open February through April. Another service provided is the Tax Counseling for the Elderly program, specializing in questions about pensions and retirement-related issues. Services will be available at multiple locations; see website for details during tax season.
Translation services

3 Bridges Austin
(512) 401-3957s
3bridgesaustin.com
service@3bridgesaustin.com
Certified American Sign Language interpreters, for medical, community, education, and professional situations.

Austin ISD
Department of Communication & Community Engagement
Office of Translation & Interpretation
(512) 414-4581
translation@austinisd.org
www.austinisd.org/communications/request-services/translation
Written Spanish translations provided year-round for communications with parents and curriculum-related materials. Translations into Vietnamese and Arabic available on a case-by-case basis.

Bruton Translations
7707 Evaline Lane
Austin, TX 78745
(512) 576-7188
info@brutontranslations.com
www.brutontranslations.com
Translations in Spanish, Portuguese, Italian, French, German, Arabic, Farsi, Russian, and Chinese. Document translation and on-site or telephone interpretation. Spanish certificates (birth, marriage, death, etc.) $50, certified and notarized. Get a free quote by phone.

Communication by Hand
1802 W. Koenig Lane
Austin, TX 78756
(512) 467-1917
communicationbyhand.com
terp@cbhand.com
24-hour American Sign Language interpreting agency serving the Central Texas Deaf community. Available for medical, professional, educational, legal, VRI, and tactile interpreting.

HOFT Institute
2400 Pearl
Austin, TX 78705
(512) 472-6666
hello@hoft.edu
hoft.edu/translation-services/
Professional translation services in the following languages: Arabic, Chinese, Farsi, French, German, Hindi, Italian, Portuguese, Russian, Spanish, Turkish, and Urdu. Document translations as well as on-site or online interpretation available. Send document to the email address above for a quote.

Texan Translation
7901 Cameron Rd, Bldg 3 Ste 3-314
Austin, TX 78754
(512) 992-5467
info@texasnttranslation.com
texantranslation.com/faq
Certified, legal, academic, personal, and commercial document translation available; in-house translations in English, Spanish, French, German, Portuguese, and Swedish; other languages available through freelancers. Upload documents for a quote.
Transportation

SoberRides.org
soberrides.org
Texas Department of Transportation website that helps connect people to sober rides, through rideshares, cabs, phoning a friend, or alternate modes of transportation. Also available in Spanish.

Taxis
ATX Coop Taxi – (512) 333-5555
Lone Star Cab – (512) 836-4900
Yellow Cab – (512) 452-9999

Public transit, commuters, carpooling
Capital Metro
capmetro.org/ourservices/
or download the CapMetro App
Visit for transit route map, trip planner, service/schedule changes, information about Project Connect, and details about Capital Metro’s programs and services including MetroRideShare, guaranteed ride home, UT shuttles, Round Rock service, etc.

Kids under 18 ride free on all CapMetro services
Reduced fare programs for seniors, Medicare card holders, riders with disabilities, student 6-18 without a school ID.

MetroAccess
209 W 9th Street
Austin, TX 78701
(512) 389-7501
metroaccess@capmetro.org
Demand-response, shared-ride service for people whose disabilities prevent them from riding regular bus and rail service.

MyCommuteSolutions
mycommutesolutions.com
Carpool matching and trip-planning tool for the Austin area. Employers can set up profiles for coworkers to find carpoolers.

Neighborhood Centers by Austin Public Health
Multiple locations
(512) 972-5159
Bus passes available
Project Future
204 North East Street
Belton, TX 76513
(253) 933-2707
Serves Bastrop, Hays, Travis, Williamson Counties; bus passes and gas cards available for young adults through Central Texas Youth Services.

Street Youth Ministry of Austin
408 West 23rd Street
Austin, TX 78705
(512) 533-3796
Bus passes available for youth working towards goals

Medical transportation
Angel Flight South Central
info@angelflightsc.org
(972) 755-0433
Free transportation for people in need of critical medical treatment not available to them locally. Serving Texas, New Mexico, Oklahoma, Arkansas, and Louisiana.

Children with Special Health Care Needs (CSHCN)
Health and Human Services Round Rock
1101 East Old Settlers Boulevard
Suite 100
Round Rock, TX 78664
(512) 244-1592
Provides health care visit transportation for eligible children with special health care needs. It also covers people of all ages with cystic fibrosis. A special health care need is defined as a medical problem that is expected to last at least 12 months, limits one or more major life activities, needs more than the usual amount of health care and has physical symptoms.

Drive a Senior
901 West Braker Lane
Austin, TX 78758
(512) 453-2273
nc@driveasenior.org
Provides free, pre-scheduled rides for seniors, concentrating on medical and health-related travel. Eligible riders are 60 years of age or older, non-driving or limited driving, within boundaries of service area, and must be able to walk on their own or with walkers/cane.
Medical Transportation Program
4900 North Lamar Boulevard
Brown-Heatly Building
Austin, TX 78751
(877) 633-8747
Sets up non-emergency rides for people who have no other way to get to their Medicaid health-care visits (includes people with Medicaid, children who get services through CSHCN, and people in the Transportation of Indigent Cancer Patients program)

Mercy Medical Angels Patient Travel Referral Program
(757) 318-9174
Provides charitable medical transportation through commercial airline tickets, volunteer pilot operations, and long distance ground transportation.

Senior Access Transportation for Seniors
2498 E. Palm Valley Blvd.
Round Rock, TX 78665
(512) 310-1060
Free rideshare for medical and health-related travel; group trips to grocery stores, banks, and pharmacies also provided. For medical-related appointments, riders must be at least 65 years of age; for van trips and social outings, 60 years of age.

Transportation for Cancer Patients through American Cancer Society
(800) 227-2345
Provides free transportation for cancer patients to treatment and other cancer-related appointments.

Cycling and pedestrian resources
Austin Yellow Bike Project
1216 Webberville Road
Austin, TX 78721
(512) 524-5299
austinyellowbike@gmail.com
austinyellowbike.org
An educational organization and facility where you can learn to build, repair, and ride bikes.

Bicycle Master Plan
www.austintexas.gov/page/austin-bicycle-master-plan
Resource from the City of Austin about the long-term plan for bike accessibility and safety.

Bike Austin
bikeaustin.org/
Organization that promotes cycling in Austin, provides education and training to beginning cyclists, advocates for cyclist/pedestrian safety laws.
Pedestrian Program

cityofaustin.org/pedestrian

City of Austin hub for pedestrian safety, initiatives in new development, sidewalk and street safety.

Texas Department of Transportation Share the Road

www.txdot.gov/driver/share-road/pedestrians.html

Safety tips for pedestrians.
Utility assistance

CEAP Energy Assistance for Williamson and Burnet Counties
Opportunities for Williamson & Burnet Counties
604 High Tech Drive
Georgetown, TX 78626
info@owbc-tx.org
www.owbc-tx.org/ceap-energy-assistance/
Low-income households who participate in SNAP, SSI, TANF, and other benefit programs may qualify for monthly energy bill assistance.

City of Austin Utilities Customer Assistance Program
P.O. Box 848
Killeen, TX 76540
(512) 494-9400
austinenergy.com/ae/residential/your-bill/customer-assistance-programs/cap-discounts/
Customers on low or fixed incomes who participate in certain assistance programs (Medicaid, SNAP, CHIP, SSI, and more) can apply for reduced utility bills. Apply by calling to request a form by mail or downloading the form on the website above.

Financial Support Plus 1
austinenergy.com/ae/residential/your-bill/customer-assistance-programs/financial-support-plus1/
City of Austin program providing emergency, temporary financial aid on utilities. Funding is distributed by social service agencies who screen for eligibility; visit the website to see a full list of the agencies and apply.

Travis County Utility Assistance
Pflugerville Location
15822 Foothill Farm Loop
Pflugerville, TX 78660
(512) 854-1530
pflugerville@traviscountytx.gov
www.traviscountytx.gov/health-human-services/individuals-families/utility-assistance
Applications can be made at any of the Travis County Health and Human Services locations. Eligibility is based on federal poverty income guidelines (based on household size and income).
Veterans

National organizations/offices

US Department of Veterans Affairs
www.va.gov
Main website for the VA, with directory of VA office locations, links to applications for benefits, overview of assistance available to veterans, their families, and survivors, information on obtaining records, and more.

GI Bill & Education Benefits
www.va.gov/education/
Learn about eligibility for GI Bill and other VA education/training benefits, vocational rehabilitation, and benefits for dependents or survivors.

US Department of Labor Veterans’ Employment and Training Service
www.dol.gov/agencies/vets
Helps service members and military families by preparing them for careers, providing employment resources and expertise, and protecting their employment rights. Visit the website to find a job, apprenticeship opportunities, programs for women veterans, the Transition Assistance Program, and more.

US Small Business Administration – Office of Veterans Business Development
www.sba.gov/offices/headquarters/ovbd
Assists veterans in locating, applying for, and using small business programs; provides policy analysis and reporting; acts as an Ombudsman for veteran entrepreneurs.

State & local organizations/offices

Austin VA Enterprise Financial Services Center
1615 E. Woodward St
Austin, TX 78772
(512) 460-5645
www.fsc.va.gov/fsc
Monday – Friday, 7:15am – 4pm
Products and services for veterans include: accounting, audit recovery, consulting, purchase cards, document management services, electronic commerce/electronic data interchange, medical claims, payments, payroll, reconciliation services, and travel voucher processing.

Austin VA Vet Center
1524 South IH 35 Ste 100
Austin, TX 78704
(512) 416-1314
Monday – Friday, 8am – 4:30pm (plus 4:30pm – 7pm by appointment); Saturday by appointment only; closed Sunday
www.va.gov/directory/guide/facility.asp?ID=5459
Caritas of Austin Veterans Assistance
www.caritasofaustin.org/what-we-do/veterans-assistance
After a coordinated intake, veterans and their families can receive services to help with transitional housing, financial assistance, benefits access, healthcare and mental health services, food and clothing pantries, and more.

City of Austin Veterans Services Office
(512) 974-3459
www.austintexas.gov/veterans
PDF of City of Austin Veteran’s Resources Directory: www.tinyurl.com/coaveterans
Provides support for City of Austin employees who are in the National Guard/Reserve or are veterans, as well as their families. Office also trains City departments on federal legislation around veterans affairs, collects furniture donations for formerly-homeless veterans, and more.

Easter Seals Military and Veteran Service Program
Contact:
Christopher Araujo
Director of Community & Veteran Services
(512) 615-6846
caraujo@eastersealstx.org

Sarah Parnell, M.A., LPC
Veteran Services Program Clinician
(512) 615-6886
sparnell@eastersealstx.org
www.easterseals.com/centraltx/our-programs/military-veteran-services
Aims to improve the mental health and overall wellness of Texas veterans and their families through mental health services and wraparound nonclinical services. The program is provided in partnership with other area non-profits. Services include: resource assessments and counseling, quality education programs and childcare opportunities, employment services & paid job training, and more.

Front Steps – Support Services for Veteran Families
2211 South IH 35, Ste 301
Austin, TX 78741
Call Caritas Intake Hotline for phone assessment: (512) 472-4135
Contact SSVF Program Manager Taryn Davis: tDavis@frontsteps.org
www.frontsteps.org/support-services-for-veteran-families
Program provides short term, rapid rehousing assistance with intensive case management to very low-income veteran families, with the goal of obtaining stable permanent housing.

Integral Care Veteran, Military, and Family Services
Psychiatric Emergency Services
1165 Airport Blvd, 2nd Floor
Austin, TX 78702
Mon – Fri, 8 am – 10pm; Sat, Sun, & holidays, 10am – 8pm
(512) 472-HELP (4357)
www.integralcare.org/en/military-veteran
Resources for veteran, military, and their families include trauma-informed care, counseling, medicine, mentorship from veteran peers, housing services, drug & alcohol treatment, and mental health first aid training customized for military experience. Services are available regardless of ability to pay; interpreters and translators available. See Healthcare section for more information about Integral Care.
Military Veteran Peer Network – Capital Area
Contact James Lambert (512) 527-4584
james@samaritan-center.org
www.texvet.org/partners/mvpn-military-veteran-peer-network
Connects veterans and their families to local, state, & national resources through an active group of veteran peers.

Paralyzed Veterans of America Texas Chapter
Main Office
6418 FM 2100 Rd
Crosby, TX 77532
(713) 520-8782
www.texaspva.org
Satellite Office in Austin
(800) 933-4261
Helps veterans, their families, and all people with disabilities with accessibility issues, civil rights, VA benefits, transportation issues, and legal assistance. Programs include sports & recreation, research & education, advocacy & legislation, and member assistance such as hospital liaisons and emergency help.

Travis County Veterans Services
100 N. IH-35, Ste 2400
Austin, TX 78701
(512) 854-9340
www.traviscountytx.gov/veterans-services
Monday 8am – 4pm: Walk-ins welcome
Tuesday – Friday, 8am – 4pm: By appointment only
(Schedule appointment at www.traviscountytx.gov/veterans-services/contact-form)
Provides eligible veterans, dependents, and survivors direct and general support & assistance in obtaining benefits to which they are entitled from the Veterans Benefits Administration, including pre-discharge benefits.

TexVet
www.texvet.org
State-wide veteran resource database, includes services and programs such as mental health resource, legal help, events, social groups, women veterans’ services, VA claims, property tax, homeless assistance, transportation, entrepreneurial and job opportunities.

Texas Veterans Commission
P.O. Box 12277
Austin, TX 78711
(512) 463-6564
info@tvc.texas.gov
www.tvc.texas.gov
Organization that advocates for veterans, their families, and survivors, and provides service in eight program areas: claims representation and counseling, veterans employment services, education, entrepreneur program, health care advocacy, mental health program, women veterans program, and the Fund for Veteran’s Assistance.
Veterans Yoga Project –
info@veteransyogaproject.org
www.veteransyogaproject.org/classes-for-veterans
Directory of yoga classes by teachers who have completed a veteran-specific Mindful Resilience Training for Trauma Recovery program. Classes are conducted in conjunction with Vet Centers, VA hospitals, treatment centers, student veteran groups, and other community veterans support organizations.

College & University Veterans Services

Austin Community College Veterans Resource Center
ACC Veterans Resource Center
6001 Airport Blvd
Austin, TX 78752
veterans@austincc.edu
www.austincc.edu/campuses/veterans-resource-center
Offers veteran and military students at ACC support services such as VA certification and advising for VA benefits. Lounge area available for students to connect with peers and participate in veteran-specific activities. Satellite offices for veterans' affairs at ACC Highland, Northridge, Round Rock and Riverside.

St. Edward’s University Office of Veterans Affairs
Main Building, Student Financial Services Room 204
3001 S. Congress Avenue
Austin, TX 78704
Contact Dustin Noll, Military & Veterans Affairs Coordinator: dnoll@stedwards.edu
(512) 492-3193
www.stedwards.edu/veterans-affairs
Monday – Friday, 8am – 5pm
Campus support includes: graduate/undergraduate admissions, student financial services, academic counseling & support, career & professional development, student disability services, assistance navigating veterans’ benefits and administration, Hilltop Student Veterans Association, and more.

Texas State University Office of Veterans Affairs
105 J.C. Kellam
601 University Dr
San Marcos, TX 78666
(512) 245-2641
veteransaffairs@txstate.edu
www.va.txstate.edu/resources.html
Monday – Friday, 8am – 5pm
Resources including career services, counseling, mental health, disability services, ombudsman service, peer mentoring, university-specific information (tuition, fees, catalogs, etc.), Veteran Academic Success Center, Veterans Advisory Council, and Veterans Alliance of Texas State.
University of Texas at Austin Student Veteran Services
Office of the Dean of Students
Student Services Building 4.400
100 W. Dean Keeton St
Austin, TX 78712
(512) 471-5017
deanofstudents@austin.utexas.edu
deanofstudents.utexas.edu/veterans/
Assistance for current and prospective students for admissions, scholarship and grant applications, benefits application and certification process, veteran-centered academic support, career services, health care and wellness resources, and peer-to-peer support on campus.

University of Texas at Austin Student Veteran Association
100 W. Dean Keeton, Room 4.472
Austin, TX 78712
(512) 475-9771
Contact current President: SVA@austin.utexas.edu
www.utexasvets.org/
Social organization of veterans providing academic and professional support, social events, peer mentoring, and more.
Volunteer opportunities

Volunteer Match
www.volunteermatch.org
Create a profile and get matched with organizations that align with your interests and need your particular skills.

Give Pulse
www.givepulse.com
Communicate with causes and organizations through their portal which tracks and verifies your hours and impacts.

KUT Get Involved
www.kut.org/topic/get-involved
KUT radio spotlights a local nonprofit each month that has regular, ongoing volunteer opportunities.

Round Rock Volunteer Center
(512) 733-7625
volrock@volrock.org
www.volrock.org
A program of the Round Rock Serving Center, which matches individual and group volunteers to local organizations in need.

United Way Capital Area
(512) 472-6267
hello@uwatx.org
http://volunteer.uwatx.org
Connects individual, group, and company volunteers with projects in local parks and trails, nonprofit agencies, schools, and community centers.

Family volunteering

Central Texas Food Bank
6500 Metropolis Dr
Austin, TX 78744
(512) 282-2111
wwwcentraltexasfoodbank.org/get-involved/volunteer
Must be 8 years or older to volunteer in the Warehouse or Mobile Pantry; 15 years or older to volunteer in the Kitchen or Garden; all volunteers under 18 must have an adult chaperone 21 years or older.

Generation Serve
8711 Burnet Rd, Ste B-33
Austin, TX 78757
(512) 358-6942
contact@generationserve.org
www.generationserve.org
Families with children as young as 3 years can volunteer together; activities may support any of GS’s 100+ nonprofit partners in the area. Service learning and teen leadership also available.
Urban Roots
Farm
7651 Delwau Ln
Austin, TX 78725
(512) 750-8019
volunteer@urbanrootsatx.org
www.urbanrootsatx.org/volunteer
Volunteers needed to plant, weed, and harvest fresh vegetables and fruits on the sustainable urban farm. Most volunteer days are youth-led to provide leadership opportunities.

Youth2Seniors
(512) 961-7805
info@youth2seniors.org
www.youth2seniors.org/get_involved
Connects young people and seniors in engaging activities. Youth and children can sign up to participate; older teens may lead programs once they have experience in the program; adults can volunteer to help run events.

Animals
Austin Animal Center
7201 Levander Loop Bldg A
Austin, TX 8702
Call 3-1-1
www.austintexas.gov/department/volunteer
Help feed and exercise the animals and match with their forever homes. Group, youth group, or individual ongoing regular volunteering opportunities.

Austin Humane Society
124 W. Anderson Lane
Austin, TX 78752
(512) 646-7387
www.austinhumanesociety.org/volunteer/how
Opportunities available for court-ordered community service, fostering animals, and on-going volunteering in the center with dogs and cats (must be 14 years or older, minimum 3-month commitment for 2 hours a week). AHS volunteer orientations are ASL interpreted by ACC.

Austin Pets Alive!
1156 West Cesar Chavez
Austin, TX 78703
(512) 961-6519
www.austinpetsalive.org/volunteer
Volunteer opportunities: at home (fostering), APA! Thrift Store, cat or dog programs, medical, support, and events. Group opportunities available. There is a registration fee which includes an APA! Volunteer T-shirt; you may request a fee waiver. Volunteers must volunteer at least monthly; minors 12-17 years old can volunteer with added approval.
Central Texas SPCA
909 S. Bagdad Rd
Leander, TX 78641
(512) 260-7722
info@centraltexasspca.org
www.centraltexasspca.org/volunteer
Help keep the shelter running by helping with errands, cleaning, organizing, and more. 3 types of volunteers needed — youth (ages 10-15) who may visit with dogs and cats while supervised by a parent; regular volunteers (age 16 or older); lead volunteers who provide guidance to new volunteers and visitors to the shelter. Volunteers are asked to commit at least 2 hours per month for at least 6 months. One-time group volunteer opportunities available

Emancipet
Multiple clinics in the greater Austin area
Mailing Address
7010 Easy Wind Dr #260
Austin, TX 78752
(866) 441-9248
general@emancipet.org
www.emancipet.org/get-involved/volunteer
Serve on a committee, collect and deliver towels for clinics, or help prepare for big events.

Georgetown Animal Services
110 W L. Walden Dr
Georgetown, TX 78626
Contact April Haughey (Shelter Manager and Volunteer Coordinator)
(512) 930-3592
April.haughey@georgetown.org
pets.georgetown.org/volunteers
Volunteers can help give individual attention to animals, adoption outreach, socialization, fostering, grounds work, and office help. You must be 16 years of age or older and attend a volunteer orientation session.

Texas Humane Heroes
10930 E. Crystal Falls Parkway
Leander, TX 78641
(512) 260-3602, ext. 102
volunteer@texashumaneheroes.org
www.humaneheroes.org/more-ways-to-help/volunteer
Individual volunteers must be at least 12 years old. Youth ages 12-15 can come wish a registered volunteer who is 21+. Groups of up to 20 at a time can volunteer if arranged at least 2 weeks in advance. One-time registration payment of $25, which covers the cost of a volunteer t-shirt and the mandatory orientation class. For court-mandated mandated community service hours, volunteer must be at least 18 years old and should email msheehan@texashumaneheroes.org to set up service.
**Arts organizations**

**Blanton Museum of Art**  
200 E. MLK Jr Blvd  
Austin, TX 78712  
Contact Martha Thomas (Manager of Visitor and Volunteer Services)  
(512) 232-1988  
volunteer@blantonmuseum.org  
www.blantonmuseum.org/membership/volunteer-program  
Volunteers must be 18+, have 3 hours per week available, committed to volunteering once a week or every other week for one year. Positions include visitor services, gallery monitor, info desk, special events, family activities, membership sales, and graphic design.

**Bob Bullock Texas State History Museum**  
1800 Congress Ave  
Austin, TX 78701  
volunteers@thestoryoftexas.com  
www.thestoryoftexas.com/get-involved/volunteer  
Volunteers must be 18+, commit to a regularly scheduled shift, and attend continuing education programs. Areas of service include working at visitor information and greeting, serving as an exhibit guide, or teach with the museum’s discovery carts.

**The Contemporary Austin**  
volunteer@thecontemporaryaustin.org  
www.thecontemporaryaustin.org/support/volunteers  
Special events volunteers needed for weekend and evening openings and programs. Volunteers ages 13+ can volunteer for The Art School, with an emphasis on the children’s classes.

**Women & Their Work**  
1710 Lavaca St  
Austin, TX 78701  
(512) 477-1064  
Contact Diane Sikes at sikes@womenandtheirwork.org  
www.womenandtheirwork.org  
Volunteers needed for gallery shifts (Mon-Fri, 10am-6pm, Sat 12pm-6pm), and occasional parties, openings, and gallery events on the weekends and evenings.
**Children and youth**

**Any Baby Can**
6207 Sheridan Avenue  
Austin, TX 78723  
(512) 454-3743  
volunteer@anybabycan.org  
www.anybabycan.org
Ongoing opportunities to tutor children and parents in literacy, math, and English skills, or to supervise children while parents are in classes; office support; photography at special ABC events. One-time volunteering also available for special events, or for summer serving as counselors for Camp Grey Dove. Volunteers must be 16 years of age or older; camp counselors must be at least 18.

**Austin Child Guidance Center**
810 W. 45th St  
Austin, TX 78751  
(512) 451-2242  
www.austinchildguidance.org/community/volunteers.html
Supervise children in the waiting area as a play leader, assist with maintaining the children’s healing garden, help with set up and managing special events, or serve on committees or boards.

**Big Brothers Big Sisters of Central Texas**
4800 Manor Rd, Bldg K  
Austin, TX 78723  
(512) 472-5437  
www.bigmentoring.org
Caring adults mentor children ages 6 to 15. Special need for mentors who are male, bilingual, and/or of color. “Bigs and Littles” meet to explore the community together 3-4 times a month for a minimum of one year.

**Center for Child Protection**
8509 FM 989, Bldg 2  
Austin, TX 78724  
(512) 472-1164  
www.centerforchildprotection.org/get-involved/volunteer
Volunteers can work in the direct service path (provide support system for a child and family during child abuse investigation; participate as an undergrad or graduate intern in clinical service, grants, education, marketing, or development); or non-direct service path (administrative support, grants and development, kids closet staffing, general maintenance, and event volunteers).

**Court Appointed Special Advocates (CASA)**
7600 Chevy Chase Dr, Ste 200  
Austin, TX 78752  
(512) 459-2272  
casa@casatras.org  
www.casatras.org/volunteer
Volunteers must be at least 21 years of age and able to pass reference, CPS, sex offender registry, and criminal background checks. CASAs serve as the guardian ad litem (official representative) to a child during a CPS case.
Fresh Chefs Society  
info@freshcheffssociety.org  
www.freshcheffssociety.org/volunteer
Community members (from professional chefs to culinary-inclined parents) donate their time to teach cooking classes to youth in the foster system; the program also provides apprenticeships in professional kitchens to interested young people.

Foster Angels of Central Texas  
(512) 732-2329  
maggie@fosterangelsctx.org  
www.fosterangelsctx.org/how-to-help/getinvolved
Volunteers needed for special fundraising events, caseworker appreciation events, back-to-school backpack drive for children in foster care, and more.

Girls Empowerment Network Austin  
2801 S. I-35, Ste 110  
Austin, TX 78741  
(512) 808-4044  
www.girlsempowermentnetwork.org/get-involved/volunteer
GEN puts on conferences, workshops, and classes to teach self-efficacy to young women in their academic, social, and vocational lives. Volunteers are needed to help teach programs and mentor young women in specific fields.

OutYouth  
909 East 49th ½ St  
Austin, TX 78751  
(512) 419-1233  
www.outyouth.org/volunteer
To volunteer at the Drop-In Center, you must be over the age of 22. There is no requirement for many of the other volunteer opportunities, but those under 18 may need a parent or guardian’s consent for participation. There are both on-going and one-time volunteer opportunities, with required orientations/trainings varying based on what type of volunteering you are doing.

STARRY  
1300 N. Mays St  
Round Rock, TX 78664  
(512) 246-4283  
info@starry.org  
Court-ordered community service hours are not offered. There is no age limit for volunteers, but teenagers must be accompanied by an adult at all times and children under 12 may only volunteer at the “family friendly” designated volunteer opportunities. STARRY maintains a database of current volunteer and donation needs; these may include coordinating fundraising drives, helping host events, etc.

Texas Runaway Hotline  
1 (800) 989-6884  
www.texasrunaway.org
Helpline volunteers needed to staff the helpline (specialized training provided, choice of hours) and outreach volunteers needed to help distribute public awareness materials.
Texas Juvenile Justice Department
Contact Douglas Brodie (Program Specialist
(512) 490-7758
Douglas.brodie@tjjd.texas.gov
www.tjjd.texas.gov
Tutoring and chaplaincy volunteers needed, as well as college interns, recreation assistants, music/arts teachers, guest speakers, gardening instructors, and more; these volunteers will serve the youth living in TJJD facilities. Volunteer application, criminal and driving background check, fingerprinting, personal reference, and specific training required.

Education
American YouthWorks
1901 E. Ben White Blvd SRVD EB
Austin, TX 78741
www.americanyouthworks.org/support/volunteer
One-on-one tutors needed between 9am-4:30pm Mon-Fri (must be able to dedicate 2 hours/week for at least 12 weeks). Mentors work with a YouthBuild student for 1 year as they complete the program and launch their career. Photographers needed to help take photo of service days, projects, and events. Individual volunteer days of service happen throughout the year. Group volunteer opportunities also available.

Girlstart
1400 W. Anderson Ln
Austin, TX 78757
(512) 916-4775
info@girlstart.org
www.girlstart.org/volunteer-opportunities
Volunteers needed to lead STEM activities, present about STEM careers, speak at summer camp and after school programs, serve as mentors to camp participants, and serve on regional councils.

Junior Achievement of Central Texas
(512) 710-5437
info@jacentex.org
www.jacentex.org/ja-volunteer
Junior Achievement delivers entrepreneurial training to young people in the classroom. Volunteers must be 18 years or older, complete the JA training, and be available to work with students during school-day hours. Opportunities include classroom volunteering, company program advising, “JA in a day” curriculum presenters, and more (each with its own particular time and training requirements).
**Talking Book Program**  
Volunteer Recording Studio, Room G30  
1201 Brazos St  
Austin, TX 78701  
(512) 475-4605  
tbp.services@tsl.texas.gov  
www.tsl.texas.gov/tbp/vrs.html  
Volunteer your time to record books for Texans who are unable to read standard print. The studio needs reviewers (ensure a quality recordings by listening to the audio for errors), monitors (operates the software and cues the narrator for when to stop and start), and narrators (presents the text of the book in a professional and conversational manner).

**Environment, nature, gardening**  
**American Botanical Council**  
6200 Manor Rd  
Austin, TX 78723  
(512) 926-4900  
abc@herbalgram.org  
www.herbalgram.org  
Volunteers needed to help in the demonstration herbal theme gardens.

**Austin Parks Foundation**  
1023 Springdale Rd #4B  
Austin, TX 78721  
apf@austinparks.org  
www.austinparks.org  
Volunteer for park beautification days, trail and green space preservation, planting trees, and special events.

**Ecology Action**  
www.ecology-action.org  
Volunteer at the Center for Sustainable Futures in education, research and demonstration, and preservation and advocacy. Community service hours available. Group and individual volunteering available on Fridays from 10am-2pm (advance sign up required on the website).

**Hill County Conservancy**  
(512) 328-2481  
www.hillcountryconservancy.org/events/category/volunteer  
Opportunities to help with projects that protect water features and wildlife habitat, or provide access to the Violet Crown Trail.

**Keep Austin Beautiful**  
(512) 391-0617  
info@keepaustinbeautiful.org  
www.keepaustinbeautiful.org/volunteer-opportunities  
Year-round community cleanup/workday opportunities available at various Austin area parks.
Lady Bird Johnson Wildflower Center  
4801 La Crosse Ave  
Austin, TX 78739  
(512) 232-0100  
volunteer@wildflower.org  
www.wildflower.org/volunteer  
Volunteers needed to help tend the gardens, support research, instruct and guide guests, and answer gardening questions online. Special projects, events, and group volunteer opportunities available, as well as limited opportunities for court-ordered and school-required community service hours.

The Trail Foundation  
1 (855) 44-TRAIL (87245)  
ehren@thetrailfoundation.org  
www.thetrailfoundation.org/act/volunteer-opportunities  
Corporate and community volunteer groups perform hands-on trail improvement projects like planting, weeding, and other ecological restoration.

Travis Audubon  
(512) 300-2473  
volunteer@travisaudubon.org  
www.travisaudubon.org/newvolunteer  
Volunteers help with restoration days, visitor education, and conservation of native birds and their habitats. Minors are permitted to volunteer with the written consent of a parent or guardian.

Zilker Botanical Garden  
2220 Barton Springs Rd  
Austin, TX 78746  
(512) 477-8672  
To volunteer with the Docents  
Contact Robert Sherfy (ZBGC Educational Coordinator)  
(512) 964-4628  
Roberta.sherfy@zbgconservancy.org  
www.zilkergarden.org/support/volunteer.html  
To volunteer with the Horticulture Staff  
Contact Merrideth Jiles (Garden Center Coordinator)  
(512) 974-2084  
Merrideth.jiles@austintexas.gov  
Docents assist with school garden tours and education; greeters assist visitors, conduct tours, and work in the gift shop; horticulture staff help maintain the gardens and assist with plant identification.

Food  
Green Doors  
Individual volunteering  
Contact Emily Frenzel at efrenzel@greendoors.org  
(512) 469-6130 x 213  
www.greendoors.org/invest/volunteer.php  
Group volunteering  
info@greendoors.org  
(512) 469-9130  
Distribute food at their food pantry, assist with fundraising, or run a donation drive in your community. Volunteers must be over the age of 18; both short- and long-term opportunities available.
Meals on Wheels Central Texas
(512) 476-6325
donate@mealsonwheelscentraltexas.org
www.mealsonwheelscentraltexas.org/get-involved/volunteer
Volunteers needed to drive weekly routes or to substitute as needed.

Health
American Heart Association
www.heart.org
Multiple volunteer opportunities such as participating in studies, hosting fundraisers, becoming a social media volunteer, or serving as support network to patients and family online and offline. Fill out the form on the website to be connected to local volunteer needs.

Ascension Seton
www.supportseton.org/volunteer
All volunteers must meet the immunization requirements and be 18+ years of age; each hospital site has specific requirements and application windows for student and non-student volunteers, see website for more details.

Austin Recovery
cgates@austinrecovery.org
www.austinrecovery.org
Volunteer with clients or staff to assist the recovery community. Opportunities are based on individual skills and current organizational needs.

Breast Cancer Resource Centers of Texas
BCRC Central Austin
4807 Spicewood Springs Rd, Bldg 1, Ste 1100
Austin, TX 78759
(512) 524-2560
Contact the volunteer coordinator: prose@bcrc.org
www.bcrc.org/want-to-help
Volunteers work directly with BCRR clients to help while they are undergoing treatment, give support to patients while they receive infusions, and assist with running special events for fundraising and advocacy.

People’s Community Clinic
North Clinic
1101 Camino La Costa
Austin, TX 78752
(512) 478-4939
volunteer@austinpcc.org
www.austinpcc.org/donate/volunteer
Volunteers commit to one shift of 3-4 hours per week; must meet immunization requirements (MMR, Varicella, TB, Tdap, and flu shot).
Volunteer Healthcare Clinic  
Contact Laura Hurst (Volunteer Director)  
 lhurst@volclinic.org  
 www.volclinic.org  
Clinic needs volunteers with the following expertise or training: physicians (especially family practice), nurses, pharmacists, pharmacy techs, phlebotomists and medical lab techs, dieticians and nutritionists, interpreters/translations (Spanish, Vietnamese, Amharic, Burmese), general office support, fundraising/PR/special projects.

Miscellaneous  

Austin Habitat for Humanity  
(512) 472-8788 x 101  
volservices@ahfh.org  
www.austinhabitat.org/get-involved/volunteer  
Individual, group, and youth volunteers welcome. Volunteers must be 16+ years old to assist on active home construction sites; other activities such as gardening or making birdhouses are open for children as young as 5.

Caring Place  
2000 Railroad Avenue  
Georgetown, TX 78626  
Contact Rita Turner: (512) 943-0702  
www.caringplacetx.org  
Opportunities for group and individual volunteers, and for those needing community service hours. A DPS form for criminal background check is required. Activities include working in reception, as a switchboard operator, client intake, client advocacy, quality assurance, food pantry, donation intake, and more. Volunteers with special knowledge/skills may work in the thrift shop with fabrics & crafts, jewelry, electronics, or books.

Dress for Success Austin  
701 Tillery St, Ste A-5  
Austin, TX 78702  
Contact Candy Cantrell (Volunteer Manager)  
(512) 389-3723  
candy@dressforsuccessaustin.org  
austin.dressforsuccess.org/get-involved/volunteer/  
Individual volunteers needed to work as: image consultants, career advocates, outreach workers, consignment store delivery, inventory, and administrative support. Group volunteers welcome to help with career center or boutique.

Hands on Housing (through Interfaith Action of Texas)  
ho@interfaithtexas.org  
www.interfaithtexas.org/hands-on-housing  
Volunteers and professionals work together to make vital home repairs that allow seniors and disabled individuals remain in their homes and neighborhoods. Opportunities both in repair work or administrative support available.
Make-A-Wish Foundation of Central and South Texas
Contact Charity Embry (Director of Wish Intake and Volunteer Services)
(512) 329-9474 x 100
charity@cstx.wish.org
cstx.wish.org/ways-to-help/volunteering/volunteer
MAWF helps make the dreams of kids with critical illnesses come true. They need volunteers for fundraising, group or special projects, special events, airport greeters, wish granters, and more. Volunteers must be able to attend training and pass a criminal background check.

Hope Alliance
1011 Gattis School Road, Ste 106
Round Rock, TX 78664
(512) 255-1212
www.hopealliancetx.org/how-to-help/volunteer
Volunteers needed to help with administrative tasks (especially with special skill sets like Photoshop); working directly with survivors at the shelter or answering the hotline; and serving on committees.

Inside Books Project
3106 E. 14 ½ St
Austin, TX 78702
(512) 655-3121
insidebooksproject@gmail.com
www.insidebooksproject.org/volunteer
IBP provides books to incarcerated people. Volunteer sessions held every Sunday from 5-9pm, Thursday from 7-11pm, and 2nd Monday of the month from 10am-2pm. First-time volunteers must attend orientation session. Activities include opening letters from inmates, selecting books to fit requests, and making book packages to send.

Mother’s Milk Bank of Austin
5925 Dillard Circle
Austin, TX 78752
Contact Diana: (512) 710-3933
diana@milkbank.org
www.milkbank.org/get-involved/volunteer-your-time
MMBA provides donor breast milk to pre-term and ill infants and needs volunteers in their lab processing milk for pasteurization, in the offices for administrative support (non-mobile babies welcome to accompany parent volunteers), and to staff tables at local community outreach events.

AGE of Central Texas
(512) 451-4611
info@ageofcentraltx.org
www.ageofcentraltx.org
Volunteers work with older adults and their caregivers. Groups welcome; youth under 18 years old can volunteer along with a parent or guardian.
Youth services and resources

**American YouthWorks**
1901 E. Ben White Blvd SRVD EB
Austin, TX 78741
(512) 744-1900
[www.americanyouthworks.org](http://www.americanyouthworks.org)
Provides primary education and career training programs, helps youth reach career goals and achieve academic success, provides post-graduation college and career guidance.

**Austin Opportunity Youth Collaborative**
Contact Yael Lawson: [yael.lawson@wfscapitalarea.com](mailto:yael.lawson@wfscapitalarea.com)
[www.wfscapitalarea.com/YouthServices/AOYC](http://www.wfscapitalarea.com/YouthServices/AOYC)
A consortium of Travis County/Austin area community groups providing coordinated services to youth ages 16-24 who are not sufficiently engaged in education and employment due to systemic barriers.

**Austin Youth Council**
[www.austintexas.gov/page/austin-youth-council](http://www.austintexas.gov/page/austin-youth-council)
A general assembly of 80+ high school students from the Austin area (including homeschooled and private school students), who meet monthly to discuss issues concerning youth and civic engagement.
[www.austintexas.gov/kids](http://www.austintexas.gov/kids)
Opportunities for internships, careers, and other programs through the City of Austin, such as a Youth Career Fest, police department internships, etc.

**Boys and Girls Clubs of the Austin Area**
[www.bgcaustin.org](http://www.bgcaustin.org)
Non-profit providing educational and recreational opportunities to more than 8,200 youth between the ages of 6 and 18, in Travis & Bastrop counties. Programs include academic enrichment, school engagement, target dropout prevention, intensive intervention & case management, leadership and civic development, interpersonal skills and health education. 32 locations in and around Austin; visit the website to find the closest one.

**Central Texas Youth Services**
Multiple locations in Belton, Killeen, and Waco
Main Office
204 N. East St, Ste A
Belton, TX 76513
(254) 939-3466
[www.centraltexasyouthservices.com](http://www.centraltexasyouthservices.com)
Nonprofit providing services and resources to homeless and troubled youth and their families. Programs include a maternity group home for parents and expecting youth ages 12-21; a transitional living program for homeless youth; a resource center for youth transitioning out of foster care; emergency housing and services for youth in crisis.
It Gets Better Project
www.itgetsbetter.org
Stories, support, and information for LGBTQ+ youth, from LGBTQ+ adults who want to reassure the next generation.

Texas Network of Youth Services
www.tnoys.org
Organization whose mission is to strengthen services and support for Texas youth and their families, through policy, practice, and partnership. They have a range of projects and programs, such as a residential camp, recovery services, voter registration drives, and more.

Workforce Solutions Youth Employment Partnership
Contact Theresa Medrano, Supervisor of Youth Services
(512) 649-7779
Theresa.medrano@goodwillcentraltexas.org
www.wfscapitalarea.com/YouthServices
Services include GED/High school equivalency preparation, tutoring, career counseling, leadership skills development, job skills training, employment opportunities and more. Qualified youth are Travis County residents, between the ages of 14-24, authorized to work in the U.S., meet low-income household guidelines, and if male 18+, registered for Military selective Service.

Youth Engaged 4 Change
engage.youth.gov
Inspiration and information for youth on volunteering, internships, jobs, leadership opportunities, and community connections to change youth lives and the world. Topics include civic engagement, disabilities, employment, foster care, finances, juvenile justice, and more.

Youth.gov
www.youth.gov
Composed of representatives from 21 federal agencies that support programs and services focusing on youth. Website includes interactive tools and resources to help youth and organizations that assist youth create positive, healthy outcomes. Information is provided on topics from driving to financial literacy to mental health.

Youth Services Mapping for AISD
www.ysm-austin.org
Searchable inventory of programs and partners in the Austin ISD system.

Health
Austin Healthy Adolescent Program
austintexas.gov/department/healthy-adolescent
Programs include a Peer-to-Peer healthy relationships project and a Youth/Adult Council that works towards health equity through education and community engagement.
Center for Young Women’s Health and Center for Young Men’s Health
www.youngwomenshealth.org
www.youngmenshealth.org
Health guides for youth covering general health, specific medical conditions, gynecology, nutrition and fitness, and emotional health.

GirlsHealth.gov
www.girlshealth.gov
Website for girls covering topics on bodies, fitness, nutrition, illness and disability, how to advocate for yourself at the doctor, drugs/alcohol/smoking, emotions, relationships, bullying, and making decisions about the future.

Go Ask Alice
www.goaskalice.columbia.edu
Q&A health site for youth run by Columbia University health care providers and a staff of research specialists. Search their past answers or ask your own health question.

Young Invincibles
www.younginvincibles.org
An advocacy group working to make young people’s voices heard in the national conversation about health care (as well as higher education and economic opportunity). Website includes fact sheets on many healthcare and health law topics.

Relationships, consent, sexual education and health
Coalition for Positive Sexuality
www.positive.org
Grassroots volunteer group providing teens information to make decisions about sex, sexuality, and reproductive control; the website includes an extensive forum, FAQ, glossaries, and more.

Love is Respect
24-hour Hotline: 1 (866) 331-9474
Text: loveis to 22522
loveisrespect.org
Comprehensive website with resources about dating violence, family violence, healthy relationships, sexual assault, leaving an abusive relationship safely, and more.

Jane’s Due Process
www.janesdueprocess.org
Organization that provides teens under the age of 18 with assistance around pregnancy. Their primary focus is making sure teens can access abortion services if they so choose, and JDP helps teens with judicial bypass in cases where parental consent cannot be obtained. Other programs include pregnancy resources, prevention & birth control, parenting & adoption, school & health care, shelters & abuse resources, and
**Power to Decide**  
[www.powertodecide.org](http://www.powertodecide.org)  
Campaign to reduce the frequency of teen pregnancies. They offer research-backed information about sexual health, contraception, and more.

**Scarleteen**  
SMS message service: Text your question to (206) 866-2279  
[www.scarleteen.com](http://www.scarleteen.com)  
Information for young people on bodies, sexuality, sex, gender, sexual health, abuse and assault, relationships, advice, and support.

**Sex, etc.**  
[www.sexetc.org](http://www.sexetc.org)  
Info center for teens about sexual health, with a magazine, blog posts, videos, games, and more. Partly staffed by teens! The “Action Center” space on the website includes a state-by-state analysis of the issues, laws, and advocacy campaigns around sexual health and sex ed in each state. Sex, etc. is a project from Rutgers University.

**Unhushed**  
[www.unhushed.org](http://www.unhushed.org)  
An organization of curricula writers, authors, trainers, and educators who create comprehensive, medically accurate resources for sex education.

**Youth Leadership Development through SAFE Austin**  
Contact Randy Randolph  
(512) 356-1633  
rrandolph@safeaustin.org  
This program prepares youth to become role models, allies, and peer educators who can address bullying, harassment, dating abuse, and health relationships in their schools and communities. There is also an option to attend a leadership academy that provides part-time paid employment at SAFE.
Other Resource Guides


Informed Parents of Austin sex education resources – www.informedparentsofaustin.com/sex-ed-resources/

Online Free Fax Services - www.lifewire.com/free-fax-services-2378048

Sex Positive Families – www.sexpositivefamilies.com/

Sexual & Reproductive Health Resources for Adolescents and Young Adults - www.adolescenthealth.org/Resources/Clinical-Care-Resources/Sexual-Reproductive-Health/Sexual-Reproductive-Health-Resources-For-Adolescents.aspx

SIMS Foundation - simsfoundation.org/get-support/community-resources/


Trans Youth - tinyurl.com/austintransyouthresources


TxFoster Youth – www.texasfosteryouth.org/resources-list/